

Adults Scrutiny Committee Agenda



10.00 am Tuesday, 5 January 2021
via Microsoft Teams

In accordance with Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020, this meeting will be held on a virtual basis. Members of the Public can view a live stream of the meeting at:

<https://www.darlington.gov.uk/livemeetings>

Members of the Public wanting to make representations at the meeting can do so by e-mailing paul.dalton@darlington.gov.uk no later than 10am, Monday, 4th January 2021.

Members of the Public may also approach their Ward Councillors (who are allowed to attend the meeting) and request that they put their views to Committee.

1. Introductions/Attendance at Meeting
 2. Declarations of Interest
 3. To Approve the Minutes of the Meeting of this Scrutiny Committee held on 27 October 2020 (Pages 1 - 4)
 4. Covid Response - Verbal Update –
Assistant Director, Commissioning, Performance and Transformation
 5. Medium Term Financial Plan –
Report of the Chief Officers Executive
- (Would Members please bring their copy of the Cabinet report, which has been previously circulated, to this meeting)**
6. Darlington Safeguarding Partnership Annual Report - 2019/2020 –
Report of the Acting Director of Children and Adults Services
(Pages 5 - 30)
 7. Performance Indicators Qtr 2 2020/21 –

Report of the Acting Assistant Director – Adult Services
(Pages 31 - 48)

8. Community Equipment Service –
Report of the Acting Director of Children and Adults Services
(Pages 49 - 52)
9. Work Programme –
Report of Managing Director
(Pages 53 - 66)
10. SUPPLEMENTARY ITEM(S) (if any) which in the opinion of the Chair of this
Committee are of an urgent nature and can be discussed at this meeting
11. Questions



Luke Swinhoe
Assistant Director Law and Governance

Tuesday, 22 December 2020

Town Hall
Darlington.

Membership

Councillors Bell, Crumbie, Mrs Culley, Curry, Holroyd, Laing, Layton, M Nicholson,
Preston, Renton and A J Scott

If you need this information in a different language or format or you have any other
queries on this Agenda please contact Paul Dalton, Elections Officer, during normal
office hours 8.30 a.m. to 4.45 p.m. Mondays to Thursdays and 8.30 a.m. to 4.15 p.m.
Fridays via e-mail at paul.dalton@darlington.gov.uk or telephone 01325 405805.

ADULTS SCRUTINY COMMITTEE

Tuesday, 27 October 2020

PRESENT – Councillor Curry (Chair), Councillors Bell, Crumbie, Mrs Culley, Holroyd, Laing, Layton, M Nicholson, Preston, Renton and A J Scott.

OFFICERS IN ATTENDANCE – Christine Shields, Assistant Director, Commissioning, Performance and Transformation, Kevin Kelly, Head of Learning Disability and Mental Health, Philip Haselhurst, Service Manager, and Paul Dalton, Elections Officer.

AD14 DECLARATIONS OF INTEREST

There were no declarations of interest reported at the meeting.

AD15 TO APPROVE THE MINUTES OF THE MEETING OF THIS SCRUTINY COMMITTEE HELD ON 25 AUGUST 2020

Submitted – The Minutes (previously circulated) of the meetings of this Scrutiny Committee held on 25 August 2020.

RESOLVED – That the Minutes of the meeting of this Scrutiny Committee held on 25 August 2020, be approved as a correct record.

AD16 COVID RESPONSE - VERBAL UPDATE

The Assistant Director, Commissioning, Performance and Transformation provided a verbal update on the ongoing response to the Covid-19 pandemic, specifically in relation to care providers.

It was reported that since the 28th September 2020, there had been five outbreaks of Covid-19 within care home settings, and that these had been robustly overseen by the Outbreak Control Team. Members heard that two of the outbreaks had been closed down, two had been contained, and one home was closing, although this was for reasons in relation to safeguarding and not as a result of the Covid-19 outbreak.

The Assistant Director, Commissioning, Performance and Transformation stated that since the 28th September 2020, 82 residents in care home or domiciliary settings had received a positive diagnosis for Covid-19, and that 75 staff had been diagnosed as having contracted the virus, however it was noted that the impact had not been as extreme as during Phase One. Members were advised that staffing levels and occupancy were continually monitored to ensure sustainability, and that there were no concerns at the present time.

Members heard that the local authority were working with the Clinical Commissioning Group (CCG) to support hospital discharge, with more resources being channeled into domiciliary care and the Rapid Response Team to provide a 'home first' approach. Members also heard that designated beds had been identified in care homes and other settings for patients with a positive Covid-19 diagnosis who were being discharged from hospital.

The Committee were informed that the second phase of Infection Control Funding

would be allocated to care homes over the course of the forthcoming week, with funding for domiciliary and independent supported living being allocated over the next few weeks, in line with a regional approach.

The Assistant Director, Commissioning, Performance and Transformation informed Members that the Adult Social Care Winter Plan had been submitted to the Member with Portfolio for Adults and the Acting Director of Children and Adult Services for approval.

Members entered into discussion on the formal arrangements for our staff and care providers around infection control, and concerns raised by the Director of Public Health around car-sharing. Concerns were also expressed in relation to the residents of the care home which Members had been advised had been closed.

RESOLVED – That the contents of the update be noted.

AD17 DEPRIVATION OF LIBERTY UPDATE

The Acting Director of Children and Adults Services submitted a report (previously circulated) to provide an update on Deprivation of Liberty Safeguards (DoLS) and Deprivation of Liberty in supported living and home environments, including outcomes for people.

The submitted report explained that DoLS was a legal framework which existed to ensure that individuals who lack mental capacity to consent to the arrangements for their care, where such care may, because of restrictions imposed upon an individual's freedom of choice or movement, amount to a 'deprivation of liberty', have the arrangements independently assessed to ensure they are in the best interests of the individual concerned.

The submitted report explained that a local authority had a statutory responsibility as the supervisory body for operating and overseeing the Mental Capacity Act 2005 (MCA) DoLS, which included assessing and granting, or otherwise, all DoLS authorisations received from Managing Authorities. The submitted report stated that Managing Authority was the person or body with management responsibility for the hospital or care home in which the person was, or may become, deprived of their liberty.

The submitted report outlined the restrictions faced by DoLS assessors to date through the Covid-19 pandemic, and the changing Department of Health guidance. The submitted report informed Members that it is planned that DoLS will be replaced by Liberty Protection Safeguards (LPS) in April 2022.

Members entered into discussion on the reasons for the North East of England consistently having the highest levels of DoLS requests and authorisations, and the reason why 701 DoLS requests in 2019/20 did not proceed to authorisation.

Discussion ensued on the temporary redeployment of two Best Interest Assessors (BIAs) in 2019/20, the associated costs, and the reduction in training. Members were also keen to ascertain how DoLS assessments were carried out during the period of the Covid-19 pandemic when face-to-face assessments could not be conducted.

It was observed that the role of the local authority had increased and Members enquired about the cost implications and potential Government support, and the impact of this on staff absorbing the additional workload as business as usual.

Further concern was expressed in relation to the impact of the Covid-19 pandemic and the potential effect that this may have on the introduction of Liberty Protection Safeguards, and the impact on the Mental Health of those who are unable to spend time with relatives in receipt of end of life care.

RESOLVED – That the contents of the report, and the implications, be noted.

AD18 WORK PROGRAMME

The Managing Director submitted a report (previously circulated) requesting that Members gave consideration to the Work Programme items scheduled to be considered by this Scrutiny Committee during 2020/21, and to any additional areas that Members would like to be included.

RESOLVED – That the current status of the Work Programme be noted.

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ADULTS SCRUTINY COMMITTEE 05 JANUARY 2021

DARLINGTON SAFEGUARDING PARTNERSHIP ANNUAL REPORT – 2019/2020

SUMMARY REPORT

Purpose of the Report

1. The purpose of this report is to enable the Adults Scrutiny to receive and comment upon the Annual Report of the Darlington Safeguarding Partnership (DSP) for the period 2019/20.

Summary

2. Local Safeguarding Partnerships are required to produce an Annual Report to account for the Partnerships achievements over the previous year and make an assessment of the effectiveness of multi-agency safeguarding arrangements within the local area.
3. The Annual Report is the first report provided by the Partnership under the new safeguarding arrangements and outlines what the Partnership has done over the period 2019/20, drawing upon a range of data and information to illustrate the effectiveness of safeguarding arrangements.
4. It is recommended that:
 - (a) The Adults Scrutiny note and comment on the DSP Annual Report for 2019/20 which will be published on the DSP website.

Reasons

6. The recommendations are supported by the following reasons:
 - (a) Adults Scrutiny have an understanding of the Partnership's work to date.
 - (b) To challenge and scrutinise the work of the DSP and raise any challenges as appropriate with the Independent Chair.
 - (c) To have assurance that the Safeguarding Partnership is effectively coordinating multi-agency safeguarding practice in Darlington and promoting the welfare of children and adults with needs for care and support.

James Stroyan
Acting Director of Children and Adults Services

Background Papers

Darlington Safeguarding Partnership Annual Report – 2019/2020



Darlington Safeguarding Partnership

Protecting Children and Adults

Annual Report

2019-2020



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1. Introduction

Foreword by Statutory Safeguarding Partners

This is the first annual report of the Darlington Safeguarding Partnership which went live on 1 July 2019. The report outlines what we have done over the period 2019-20, drawing upon a range of data and information to illustrate the effectiveness of safeguarding arrangements.

We all agreed that the requirement for new safeguarding arrangements for children provided Darlington with an opportunity to work together differently and to further strengthen, partnership working across adults and children to promote a 'whole family approach' to safeguarding to improve outcomes for children, adults and their families. We recognised the Child and Adult Boards were in a good position to progress and make these changes. Partner relationships have been strong and partnership engagement strengthened to enable a move forward to the new partnership vision of 'Darlington is a place where children and adults can live their lives safely.'

There were many challenges in establishing a joint partnership, however partners have fully embraced this new opportunity and saw the benefit of joining up with an aim to strengthen and develop partnership working to keep children, young people and adults with needs for care and support safe. This could not be achieved without the dedication of all partners and practitioners working on the frontline.

Our first year was spent determining the structure and governance arrangements to ensure we have the appropriate processes and systems in place, exploring how the Partnership could develop a more integrated approach with an aim of strengthening and developing safeguarding partnership arrangements.

We continue to ensure there are effective arrangements in place to protect and promote the welfare of children and adults with needs for care and support who are at risk of abuse, neglect, injury or harm and to ensure the voice of the child/adult is evident across multi-agency work. There has been a great deal of activity over the year to ensure we meet our statutory responsibilities, which are outlined in this report.

The COVID-19 pandemic affected everyone in the Darlington locality at the end of this reporting period and we recognise and acknowledge the efforts of the people and employees of all our partners, who continue to keep people safe during this time.

The report recognises the progress the Partnership has made throughout the year and the longer-term challenge is to ensure that the new arrangements have made a positive difference to children, young people and adults with needs for care and support in Darlington.

Ann Baxter, Independent Chair/Scrutineer

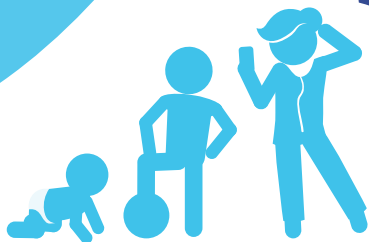
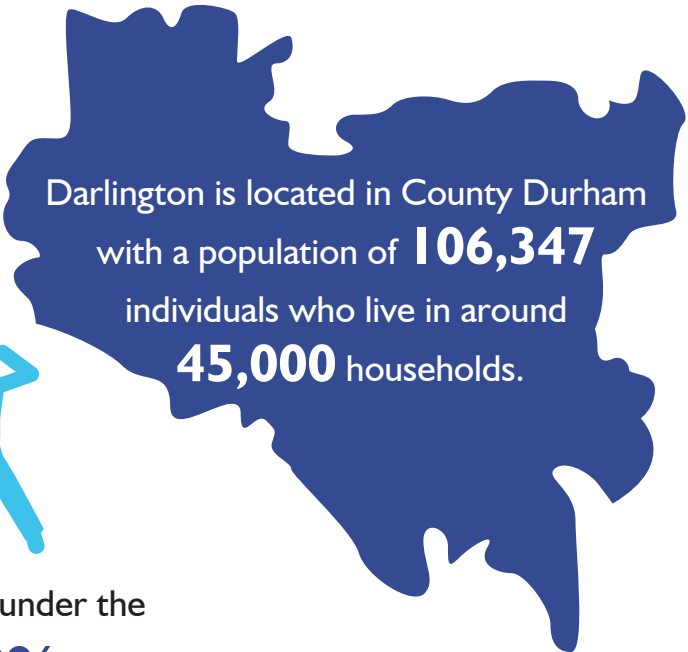
Adrian Green, Detective Chief Superintendent, Durham Constabulary

Suzanne Joyner, Director of Children and Adult Services, Darlington Borough Council

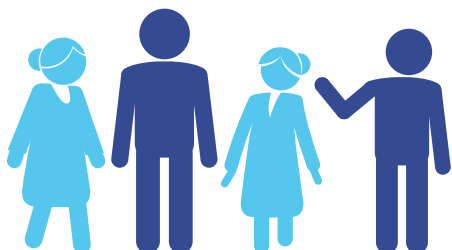
Gillian Findley, Director of Nursing, Durham and Darlington Clinical Commissioning Group



2. Local picture



Children and young people under the age of 25 years make up **28%** of the population, which is a little lower than the England average at 30%.

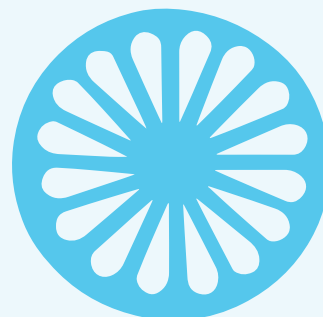


In terms of ethnicity, the 2011 Census reported 96.2% of Darlington's population as White and **3.8%** from Black and Minority Ethnic (BME) groups.

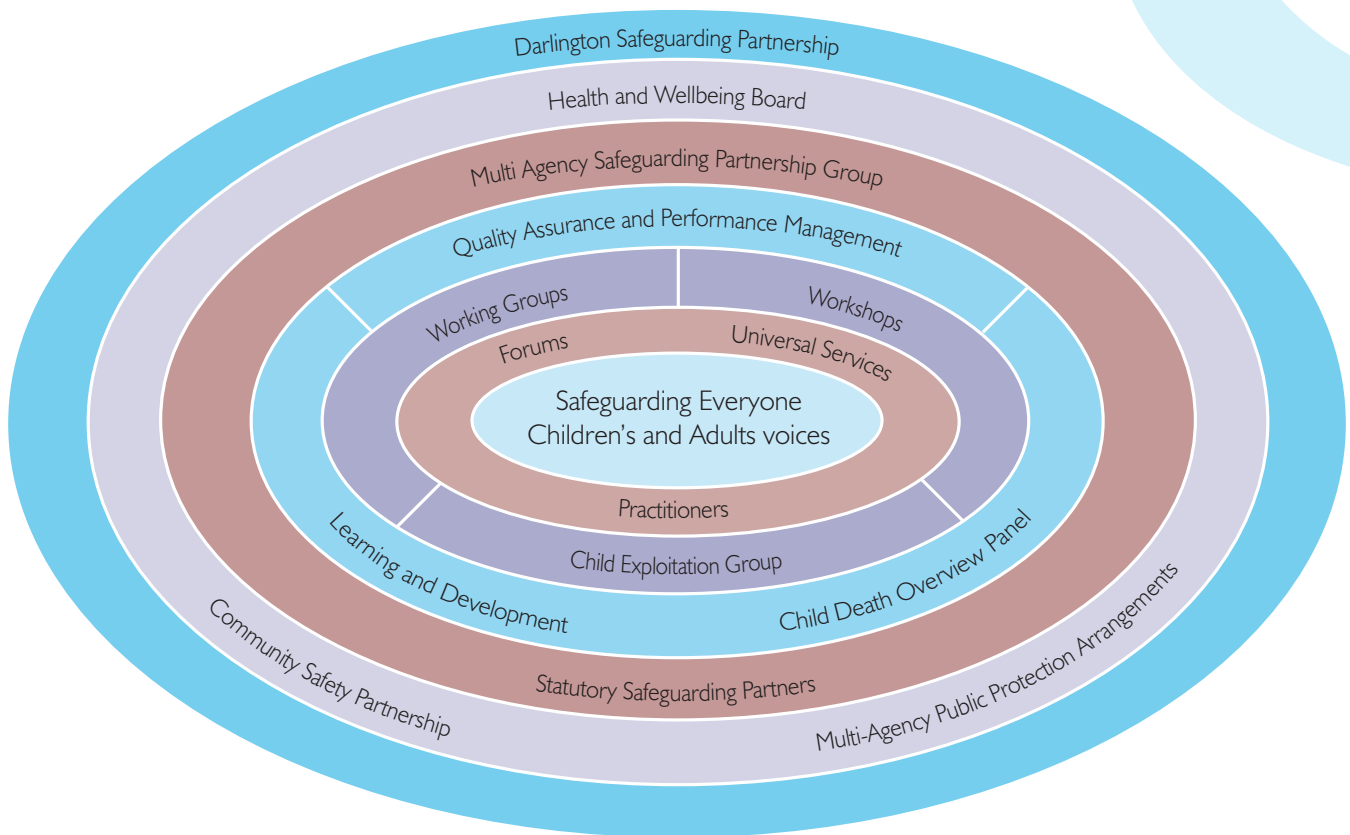


The number of people aged over 65 years old in Darlington is estimated at **21,700**

In County Durham and Darlington the Gypsy, Roma and Traveller (GRT) community form the largest single ethnic minority group, the proportion of Darlington residents who identify themselves as GRT (2011 census) is **0.3%** which is three times higher than the national average.



3. Governance and Structure



Whilst the Statutory Safeguarding Partners are committed to meeting regularly to ensure the Partnership is efficient and effective, to enable them to oversee safeguarding arrangements and be sighted on issues affecting the local area, they established a number of sub-groups to oversee the quality of safeguarding work and to identify opportunities for learning.

- **Quality Assurance and Performance Management sub-group (QAPM)**

The QAPM group oversees the Quality Assurance and Performance Framework in order to provide a strategic overview of the quality of safeguarding work across the Partnership using a range of tools. By scrutinising, monitoring and evaluating the effectiveness of safeguarding work across partner agencies and commissioned organisations, the group is able to highlight areas of concern or improvement as well as identifying what is working well.

- **Learning and Development sub-group (L&D)**

The primary purpose of the L&D group is to identify opportunities for learning and improvement and embed the quality of multi-agency frontline practice, for those practitioners working in child and adult safeguarding arenas to improve outcomes for children and adults. It ensures the effective development of multi-agency training, policy, procedure and practice guidance.

- **Child Exploitation Group (CEG)**

The primary purpose of CEG is to oversee, monitor and improve responses to tackle children missing from home, care and education and act as the strategic lead group for the reduction of Child Exploitation. It is a joint group with members of Durham Safeguarding Children Partnership. An operational group oversees individual cases of children at risk of exploitation in Darlington with a purpose to prevent, disrupt and deter them from being criminally or sexually exploited.

- **Child Death Overview Panel (CDOP)**

CDOP is responsible for reviewing the available information on all child deaths, to confirm or clarify the cause of death, to determine any contributory factors and to identify any learning arising from the review, which may prevent future child deaths and share learning, patterns or trends with safeguarding partners.

The work of the Partnership can only be achieved by partnership working and continues to work closely with other key relevant agencies and Strategic Partnership Boards including the Health and Wellbeing Board and the Community Safety Partnership. These links ensure strong joint working arrangements across agencies which coordinate the vision, aims and priorities for Darlington and its population, ensuring the effectiveness of local safeguarding arrangements for children, young people and adults with needs for care and support are threaded throughout. The links help to promote effective communication and engagement to ensure 'safeguarding is everybody's business'.



4. Partnership achievements and impact

a) Performance Data

The Safeguarding Partnership has developed its own quality assurance framework and developed a suite of performance indicators to build up a profile of the welfare and safety of children and adults at risk in Darlington. A dashboard highlights key performance indicators for agency responses relating to early help, prevention, presenting factors, strategy, child/adult protection, exploitation and missing, Making Safeguarding Personal and is based on data provided by partner agencies. The QAPM group considers issues such as referrals, volume, timeliness, engagement, attendance at multi-agency meetings, quality of practice and outcomes for children and families and adults with needs for care and support to provide assurance to the statutory partners and highlight areas for concern or improvement.

b) Multi-Agency Audit Activity

Self- Assessment Audit 2019-20

The Partnership completed a biennial multi-agency safeguarding self-assessment audit, in accordance with the requirements of Working Together to Safeguard Children 2018 and the Care Act 2014. Analysis of the returns provided evidence that the principles of safeguarding are generally embedded in practice and are effective in promoting the safety and welfare of children and adults at risk in Darlington. The responses demonstrate the majority of partners acknowledge the importance of ensuring compliance with the audit and can demonstrate they have appropriate safeguarding arrangements in place which are effective and are compliant with statutory requirements.

Joint Targeted Area Inspection (JTAI) generic self-assessment

A multi-agency forum was established to provide strategic oversight and challenge on how well the local area performs against the multi-agency JTAI criteria. The group was established to oversee organisation preparedness for a JTAI multi-agency inspection and to be assured on how well partners work together on the front line.

Child Sexual Abuse in the Family Environment

In June 2019, the Partnership conducted a multi-agency audit based on the JTAI guidance on cases of familial child sexual abuse, for the purpose of seeking assurance across the multi-agency partnership that the causes and impact of familial child sexual abuse is understood across the multi-agency partnership. The audit highlighted a number of strengths/areas of good practice as well as areas for development.

Children Living with Mental Ill Health

In February 2020, the Partnership agreed to focus a multi-agency audit on cases which involved children and young people living with mental ill-health, again the scope was based on the JTAI guidance. The purpose of obtaining an understanding on how services responded to children and their families, when they are identified as living with mental ill health and how well it is understood across the Partnership. Findings highlighted a number of strengths/ areas of good practice and areas for development.

c) Quality Assurance Activity/Thematic Work

Throughout the year additional quality assurance activity and thematic work is undertaken dependent on issues or concerns that arise.

Child Protection Conference Observations

Conference observations have been an integral part of quality assurance activity with a purpose of identifying areas of good practice and/or corrective action that may be required. Any themes are taken forward by the QAPM group.

Strategy meetings - children

A thematic audit into strategies identified appropriate action was taken and there was good evidence of relational approaches. Professionals were clear regarding information they had concerns about and appropriately challenged one another. There were some inconsistencies in invitations for health professionals, scaling and timescales for actions. The audit highlighted a need to focus on current safeguarding concerns and not historic concerns.

Missing Children

A deep dive into two cases of high risk children who frequently went missing from home across County Durham and Darlington provided feedback to individual agencies and the Partnership on opportunities for improved practice.

Executive Strategy Process

Executive Strategy processes are held to address all concerns and issues relating to suspected organised or institutional abuse or neglect of adults. In 2019/2020 there was one residential setting in Executive Strategy process, the process is led by Darlington Borough Council and remains ongoing.

Thematic work

The continuous identification of learning from Serious Case Reviews, Safeguarding Adult Reviews, Learning Lesson Reviews alongside learning highlighted through quality assurance audit activity is important and a priority of the Darlington Safeguarding Partnership. A thematic review was carried out which covered a number of child and adult reviews and audits over the past four years. Whilst each review or audit highlighted specific issues, over time themes started to emerge. The findings of audits echo the findings of reviews and the following key themes were identified:

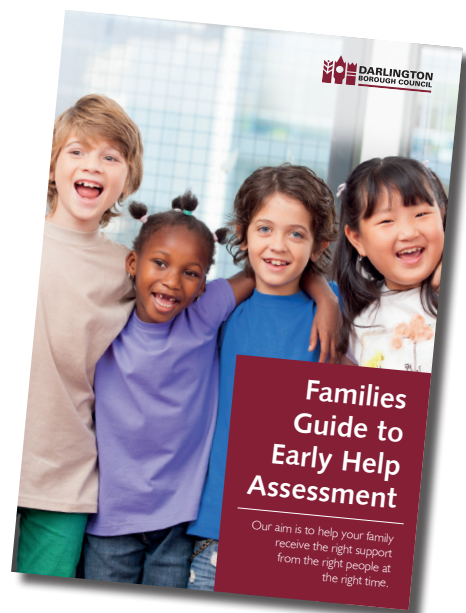
- a. **Neglect**
- b. **Self-Neglect**
- c. **Communication and Information sharing**
- d. **Voice of the Child/Adult**
- e. **Engagement**
- f. **Family circumstances**
- g. **Professional Responsibility/Practice**
- h. **Specific learning**
- i. **Good practice**

It is widely acknowledged that recommendations of reviews and audits are often neither unexpected nor surprising. The thematic work highlighted a number of key themes for the Partnership to consider and the Learning and Development sub-group is addressing the learning and practice issues.

5. Analysis on effectiveness of safeguarding arrangements

Early Help

The Partnership has recognised early help is much greater than that provided by the local authority and the pressure on 'universal' services such as schools and mental health services has increased year on year. During 2019-20 there were 893 early help assessments completed, 42% of these being completed by external agencies which is evidence of effective partnership working.



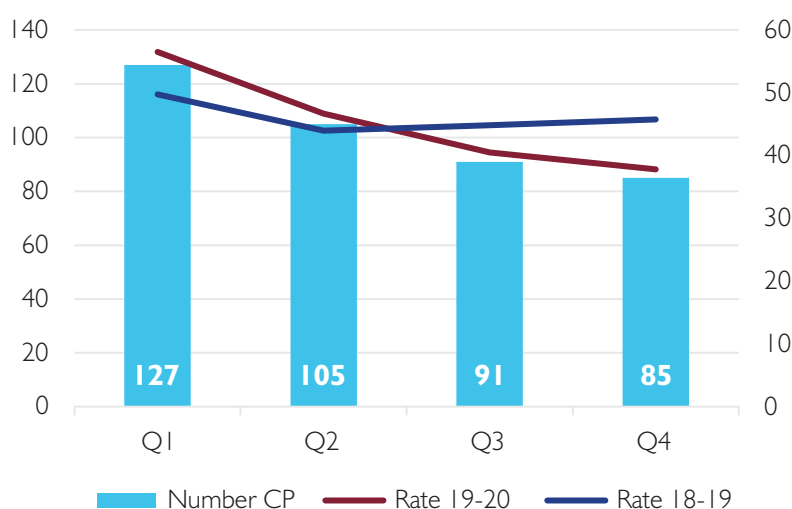
Children in Need (CiN)

In March 2020, there were 357 children in Darlington identified as CiN, compared to 334 England average.

Child Protection Plans (CPP)

At the end of March 2020, 85 children were subject to a Child Protection Plan in Darlington (a rate of 37.8 per 10,000). This is lower than: regional average (63.1); statistical neighbour (50.4) and the national average (43.7).

Rate and Number of Children subject of a Child Protection Plan at each quarter end



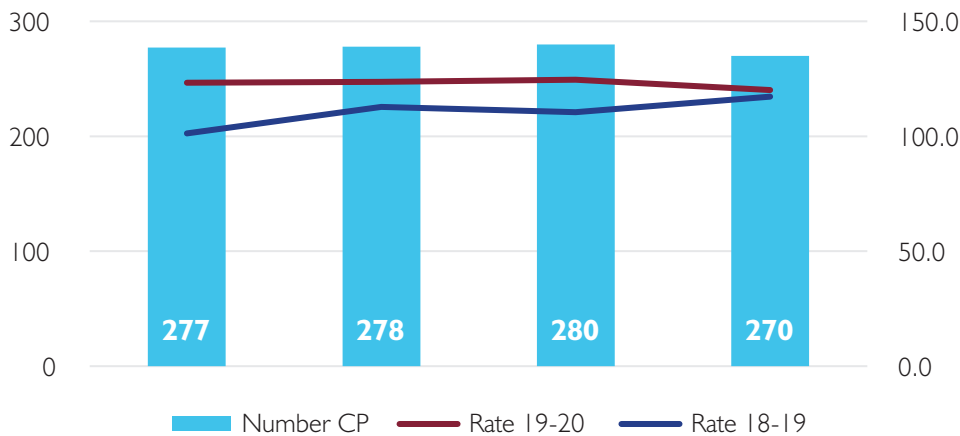


Risk Factors associated with Child Protection were due to:			
Neglect	Emotional Abuse	Physical Abuse	Sexual Abuse
38%	45%	8%	8%

Looked After Children

The number of Looked After Children (LAC) by the local authority at the end of March 2020 was 270 (120.1 per 10,000). Darlington is not statistically different across a range of measures of concern and difficulties for Looked After Children compared to England.

Rate and Number of Children in Care at each quarter end



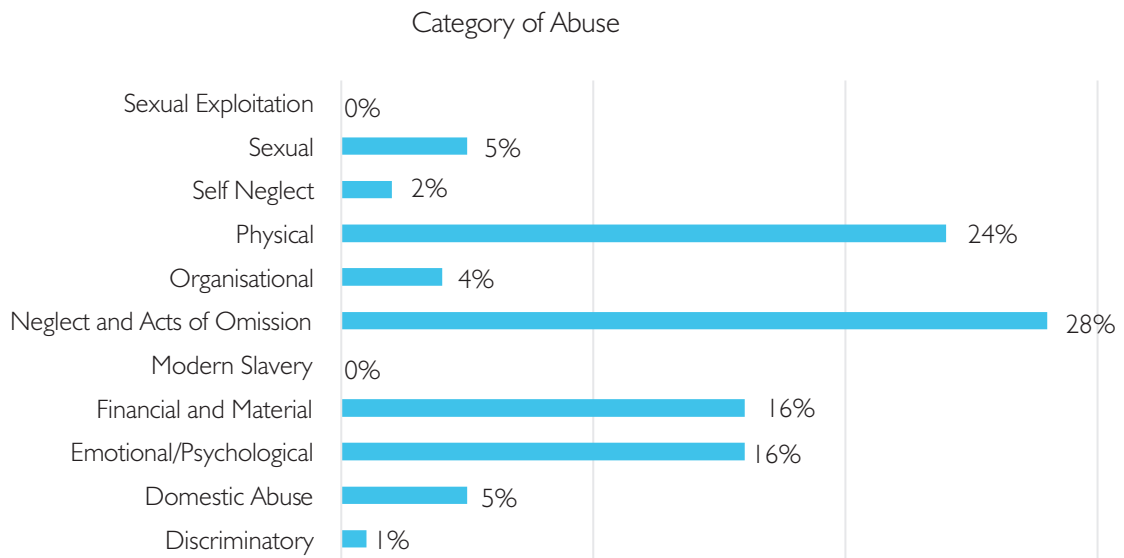
These placements were made up of:							
In house Fostering	Connected Carers	Private Fostering	Residential Care	Placed for adoption	Independent Living	Placed with parent	Other
56	47	99	27	9	4	25	3

Care Leavers

56 out of 57 care leavers in Darlington were in suitable accommodation by the end of 2019-20 and the percentage of care leavers (aged 19-21) who were not in education, employment or training (NEET) was 28.1%, below the target of 30%, these were either due to disability or illness, pregnancy or parenting or other circumstances.

Adult Safeguarding

The number of reported concerns for abuse and neglect in 2019/20 was 1797, with 54% progressing to S42 safeguarding enquiry. Of the concluded S42 enquiries, in 92% of cases the outcome was that the risk was either reduced or removed.



Location of abuse:								
Own home	In the Community	Community Service	Care Home Nursing	Care Home residential	Hospital Acute	Hospital Mental Health	Hospital Community	Other
42%	5%	1%	3%	26%	4%	13%	0%	6%

Elective Home Education (EHE)

There are effective measures in place for Elective Home Education following a real focus in Darlington with the EHE Advisor building up close working relationships with schools and families, to ensure all children receive suitable education. A local policy has been developed in line with 2019 EHE guidance and all cases have been RAG rated against the statutory guidance on evidence of receiving suitable education. Where there is no evidence of home schooling, additional visits are put in place. As at 31 March 2020, there were 182 EHE with 93 from Gypsy, Roma and Travelling (GRT) community with 94 planned home visits taking place since September 2019 and 80 unannounced visits to GRT site and families who did not respond to letters or calls.

Darlington has a higher than average GRT population, with a high proportion of EHE from this community. The EHE advisor works closely with the GRT teacher and the 'Moving on and Aiming High' project was well attended.

Children Missing from Home, Care and Education

The total number of children who went missing from home or care during 2019-20 was 270 with 100% of children being offered a return home interview, 85.5% within the 72-hour timescale. Of these young people who went missing, 17.7% were Children in Care.

The Philomena Protocol, aimed to protect children who go missing by promoting a joint investigation with an aim of returning the child to safety, has evidenced that there has been a reduction in children going missing from care homes who may also be at risk of exploitation.

The total number of children missing from education (CME) for 2019-20 were 65 and all children referred have been traced.



Adults who go missing

Durham Constabulary provides assurance about the functioning of the Herbert Protocol which supports people at high risk of going missing and provides safeguards when people do go missing, which often results in people being found much more quickly.

Exploitation of children and young people

Multi-agency work around child exploitation is coordinated through the Child Exploitation Group (CEG), which has been extended to reflect a broader focus and includes all forms of Criminal Exploitation, County Lines, Organised Crime and Modern Day Slavery.

In 2019, there was an increased focus on boys and young men at risk of Child Sexual Exploitation through awareness raising sessions and activity to provide focus on them as victims and not perpetrators.

The Partnership continues to obtain an understanding of the risks posed to young people as they grow and become influenced by a whole range of environments and people outside the family home such as school/college, their community, peer groups or online.

A cross agency Child Exploitation Vulnerability Tracker was launched in November 2019, originally designed to track County Lines. The tracker is used across Darlington and County Durham to identify children at risk and has highlighted a number of cases which would not have ordinarily been identified for multi-agency involvement.



Child Deaths

During 2019/2020 there were a total of four child deaths. Due to the low numbers reported, it is not possible to go into specific detail to avoid any of the data being identifiable. The 2019-20 CDOP Annual report will be available on the DSP website.

Domestic Abuse

The vision of the Community Safety Partnership (CSP) is for all agencies to work together to reduce the prevalence of domestic abuse and to provide a co-ordinated community response. It is recognised that domestic abuse is a serious crime that cuts across all social, geographical and cultural groups and can be experienced by any person, although the majority of victims in Darlington are women, many with children.

The safeguarding partnership is committed to reducing the prevalence of domestic abuse in Darlington, including a co-ordinated community response to prevention, support and protection services and services for perpetrators.

Operation Encompass addresses shortcomings in the early sharing of information with schools to enable them to provide proactive support to children and young people who are affected by domestic abuse within the family home. During the period April 2019 to March 2020 there were 309 incidents which involved 362 children, all notified to schools.

Domestic abuse remains a key training module to raise awareness and to ensure frontline practitioners are aware of the impact domestic abuse can have on victims, children and vulnerable adults. It also includes an emphasis on coercion and control.

The Domestic and Sexual Violence Executive Group (DASVEG) monitor local arrangements on the role key partners have in tackling domestic abuse in Darlington which provides some assurance about multi-agency response to tackling domestic violence and abuse. Darlington also has a separate plan to address sexual violence.

Communication, Engagement and Voice of the Child/Adult

The voice of children, young people and adults with needs for care and support and their families is at the heart of all partnership activity. It is a recurring theme highlighted in reviews and audit activity. The Partnership structure includes the provision for actively seeking the voice of children and adults, ensuring their voices are threaded throughout each layer of the structure and to find out what works well for them. Agencies are also expected to provide evidence of how they ensure they have captured the voices of children, young people, adults and their families in their work.

Where possible, the Partnership will involve families in Child and Adult Safeguarding practice/learning reviews, audit activity and events. Information from such engagement is used to inform and develop practice and also helps set the priorities and audit and performance activity.

The Partnership's Communication and Engagement strategy was revisited to embrace the 'Think Family' approach to ensure the work of the Partnership is effectively communicated to relevant audiences which includes: children, young people and adults with needs for care and support, their families as well as practitioners and the wider community in Darlington.

There is some evidence of how the Partnership has engaged and communicated with a broad audience including, children, young people and adults with needs for care and support and their families and practitioners throughout this period, however recognises there is much more that can be achieved.





Young People Conference 2019

Darlington Safeguarding Partnership held its annual Young People Conference in July 2019 at Darlington College. Over forty young people from six secondary schools in Darlington attended the event which is aimed to engage with young people and to improve their understanding of safeguarding issues which may be relevant to them.

The themes for the conference this year were Internet Safety – the perceptions and consequences of sexting and risk taking behaviour associated with alcohol and drugs. The themes were identified in consultation with young people and following a survey taken at the end of the conference, 93% of those who attended indicated they had learned something new to take back to school to share with their friends and peers.

Making Safeguarding Personal

Making Safeguarding Personal (MSP) is an initiative applicable to all agencies, which aims to develop a person centred and outcomes focus to safeguarding. In Darlington MSP and the involvement of service users or their representative in safeguarding enquiries is measured from the outset and is evaluated as part of the safeguarding process. Significant progress has been made in ensuring the adult at the centre of the enquiry (or their representative or advocate) is fully involved in the discussions about the safeguarding concern. In 2019/2020, 97% of cases consistently involved the individual (or their representative or advocate) in the safeguarding enquiry. The partnership continues to seek assurances that the principles of MSP are embedded within partner agencies.

Case Study - Self-Neglect, Non-Compliance and Making Safeguarding Personal

A service user with chronic kidney disease required dialysis treatment three times a week and concerns were raised that the service user had failed to attend dialysis treatment and was likely to die as a result of self-neglect. No concerns were highlighted regarding capacity however, the medical team involved in the case found it very difficult to engage the service user in discussions around the deterioration in health and desired outcomes of the safeguarding process. All attempts at communication failed and without the service user's consent, it was not possible to contact a family member who visited daily. Therefore, the progression to a strategy meeting was made without consent, considering the severity of the risk (death). Due to the level of risk involved with the concern raised, it was necessary to look at the options available to safeguard the individual.

It was clear the service user had disengaged from meaningful discussion with health colleagues and had resisted contact from the safeguarding team. Further dialogue with the service user was attempted and the suggestion to involve an advocate was accepted. This proved to be a more successful approach with the individual able to express the desired outcomes. These included:

- being listened to and not always being “told what to do” in relation to health needs
- having more control about treatment
- the opportunity to explore the impact of not receiving treatment.

Shifting the focus from the presenting issue of non-compliance of essential medical treatment to engaging in what was important to the individual was crucial in breaking through barriers the service user had constructed. Highlighting strengths and providing the opportunity to discuss views and wishes clearly, without initiating conversation with concerns about non-attendance, ensured the service user felt more in control.

The introduction of an advocacy worker was a significant factor in allowing the service user to feel able to talk about their fears and anxiety in a safe way and the service user remains engaged in the support from the advocacy worker who acts as a first contact for further service provision.

Strengthening Families Programme – Review of Front Door

Darlington Borough Council implemented its new strengthening families programme which was to see relational and restorative practices at the centre of practice to help make children in Darlington safer and able to remain with their families. A review highlighted families were seeing too many changes in social workers and a disproportionate number of assessments being carried out resulting in cases being either stepped down or closed, causing anxiety for families.

Darlington invested heavily in this programme and saw a shift from the current model of written contacts to a telephone-based service with no requirement to submit a written referral. The changes went live early March 2020. It is still early days and the Partnership will be presented with key findings from interim reviews at specific timelines over the course of the next 12 months.



Independent Chair Engagement

During the year the Independent Chair held multi-agency meetings with relevant agencies of the Partnership and attended other forums such as primary and secondary forums to talk about current issues, what is working well and what needs to change relating to current safeguarding arrangements.

Lay Members

Added strength is brought to the Partnership by its Lay Members whose role is to develop links between the Partnership and the community groups to support stronger public engagement in local safeguarding issues as well as helping to improve public understanding of safeguarding.

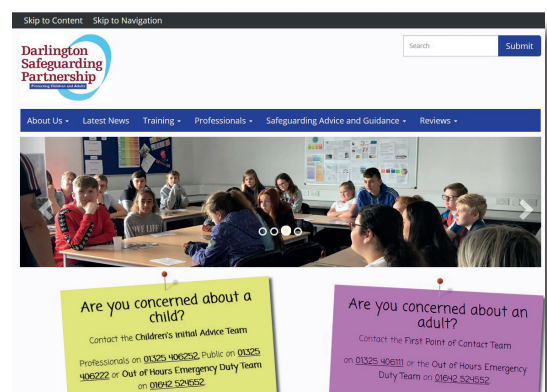
DSP website and briefings

In January 2020, the Partnership launched a new website.

The website provides key safeguarding messages to practitioners and to the wider public as well as useful information and resources to not only support those working with children and adults, but the wider community to help keep children, young people and adults with needs for care and support safe. Since the new website was launched in January, there have been over 6000 unique visitors to the site, pages aimed at professionals and training being the most visited.

The Partnership developed a number of briefings to update on national, regional and local information which highlighted the key headlines the Partnership should be sighted on, including bulletins to support partners through the beginning weeks of the COVID-19 Pandemic.

www.darlington-safeguarding-partnership.co.uk



Training and Development

Safeguarding and promoting the welfare of both Children and Adults is one of the key priorities of the Safeguarding Partnership in Darlington and remains the focus of the learning and development activity for learners whether from statutory, voluntary or independent sector.

The Partnership is committed to a culture of learning and this is outlined in the joint training strategy which sets out the strategic aims and objectives of the Partnership’s approach to ensuring that everyone working with children, young people and adults in the Darlington locality has the right skills, increased confidence and knowledge in the work they undertake to protect them from abuse and harm.

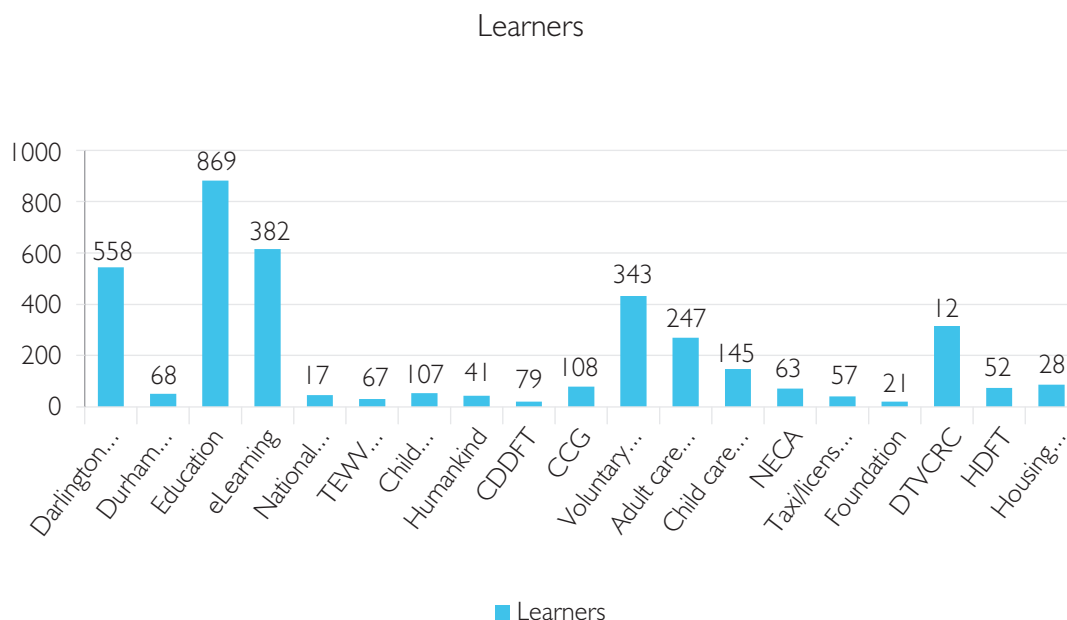
The training programme is updated and revised, based on information provided through the training needs analysis, feedback from the training delivered and post course evaluation of impact for both learners and the organisation. The multi-agency trainer has full access to performance data, information from lessons learnt reviews and audits, to ensure the training programme is regularly updated to meet the needs of practitioners. Courses are delivered through face to face training and the provision of eLearning modules. The Partnership receives an annual training report which for 2019 - 2020 highlighted:

- 99% of delegates who completed the post course evaluation, three months after the course stated that their confidence and skills were now very good/outstanding.
- 281 delegates completed the newly introduced programme of Neglect workshops which were developed to reflect learning from reviews multi-agency neglect audit where it was highlighted neglect may not be fully understood.

The total attendance on face to face training for 2019 – 2020 was 2,861. A total of 383 delegates accessed and successfully completed eLearning modules provided by the Partnership.

Further information and a breakdown of the training figures can be found in the training annual report 2019/2020 available on the Safeguarding Partnership website.

The chart below outlines the attendance for face to face training accessed by partner agencies during the period April 2019 – March 2020.





Policy and Procedure

Enabling continual improvement and learning for partners and practitioners is important to the Partnership. The development of local multi-agency policy, procedure and practice guidance is undertaken through the Learning and Development sub-group which ensures that learning points from case reviews and audits as well as changes to national policy and identified good practice are captured. The ongoing review of policies, procedures and guidance documents is important to support front line practitioners with both prevention, early intervention and awareness raising.

During 2019/20, there was a focus on revisiting policy, procedure and practice guidance documents to support and strengthen partnership working across adults and children's services. With an aim of promoting a 'whole family approach' to safeguarding to improve outcomes for children, adults and their families. Information on the DSP website

provides support to front line practitioners to enable them to easily access multi-agency safeguarding procedures and practice guidance as well as providing advice and guidance to members of the public on how to report safeguarding concerns. A number of policies were revised which include:

- Multi Agency Child Protection Procedures and Adult Safeguarding Procedures
- Multi-Agency Practice Guidance on Domestic Abuse and Safeguarding to incorporate referral pathways, Honour Based Abuse, Forced Marriage and Female Genital Mutilation (FGM)
- Child and Adolescent Violence towards Parents (CAPVA), a less understood form of Domestic Abuse
- Practice Guidance on Fabricated and Induced Illness (FII)
- Joint child and adult Professional Challenge Procedure and guidance
- Partnership Information Sharing Protocol
- Child Safeguarding Practice Review Procedure and the Serious Child Safeguarding Incident Procedure - to reflect legislative changes and the introduction of the requirement to notify the national panel
- The Safeguarding Adult Review (SAR) protocol - to improve timescales and to reflect similar process for children where appropriate
- A joint Communications and Engagement strategy

Revised policies specifically on Honour Based Abuse and Forced Marriage and transitional ages are currently in development and due to rising concerns nationally in childhood obesity, a local policy on Childhood Obesity and Safeguarding is currently being developed.

6. Local Child Safeguarding Practice Reviews and Safeguarding Adult Reviews

Child Safeguarding Practice Reviews (CSPR) were introduced in 2019, and replaced Serious Case Reviews. During 2019-20 there were no new Child Safeguarding Practice Reviews or Safeguarding Adult Reviews (SAR). There were two ongoing reviews carried forward from the Children's Board, one Serious Case Review and a Local Learning Lessons Review. The reviews were completed and signed off by Statutory Safeguarding Partners in October 2019.

It is acknowledged the number of Local Child Safeguarding Practice Reviews or Safeguarding Adult Reviews in Darlington is low, however the processes have been reviewed and revised over the course of the year. All reviews are reported to the Statutory Safeguarding Partners and Independent Scrutineer/Chair and they use this information to determine and direct the work. All cases are referred to the Learning and Development sub-group in the interests of openness and transparency and to enable the group to discuss and analyse processes to determine if appropriate decisions have been made. The group will consider whether there may be single or multi-agency learning or whether practice issues have been highlighted which may need to be explored further through quality assurance processes. The group will oversee and monitor cases to ensure that identified improvement actions are completed and any barriers or slippage in achieving outcomes are responded to or escalated where appropriate. It also has responsibility for embedding learning and the quality assurance of recommendations for improving safeguarding practice by all partner organisations.

Although there is no requirement for formal notification for an adult review (SAR), it was agreed it would be beneficial to adopt a similar process and timelines as is in place for Child Safeguarding Practice Reviews

The Serious Case Review was published in line with Statutory Guidance on the DSP website. The learning from these reviews were shared using a range of methods, including the development of briefing documents and themed workshops. Partners were asked to use these tools within their own organisation to support and improve learning and practice.

Moving forward, the Partnership is considering how it is going to take forward the learning on the themes identified into the next year. The Chairs of the two sub groups (Learning and Development and Quality Assurance and Performance Management) will be undertaking a mapping exercise to determine the areas the Partnership needs to focus on during the next reporting period.



7. Looking Ahead

Darlington begins the year 2020-21 with the challenge of responding to the COVID-19 Pandemic and of ensuring vulnerable children and adults remain the focus of all organisations. The partners began working together to develop new ways of working to ensure there was a strong collective oversight of all safeguarding arrangements to seek the assurance that everyone is working closely together to get through this and appropriately adapting ways of working to ensure the most vulnerable are supported and safeguarded.

Darlington Safeguarding Partnership will continue to invest in its children, young people and adults with needs for care and support and their families. Our vision of ensuring Darlington is a safe place for children and adults to live will be paramount in the work we do. We recognise there is still much to do and have identified gaps and areas for learning, however are assured that there is multi-agency commitment by all agencies to work collaboratively to address these and strengthen existing practice with a focus on a 'whole family approach'.



Appendix 1

Staffing and Budget

Darlington Safeguarding Partnership is supported by the following staff within the Business Unit:

- Business Manager
- Development Officer/Designated Officer
- Multi-Agency Trainer
- Business Support Officer
- Analyst (seconded from Durham Constabulary to work jointly across Durham and Darlington Safeguarding Partnerships)

Contributions from Partner Agencies for 2019-20 period	
Darlington Borough Council	£115,616
Darlington Clinical Commissioning Group	£41,310
Durham Constabulary	£34,404
Schools Forum	£10,000
Darlington College	£2,525
County Durham and Darlington NHS Foundation Trust	£16,973
Queen Elizabeth 6th Form College	£1,515
Community Rehabilitation Company	£1,000
National Probation Service	£770
Harrogate and District NHS Foundation Trust	£2,000
CAFCASS	£550
Course and Training Fees	£7,025
Total Revenue	£233,666

Appendix 2

Relevant Agencies

The Partnership is led by the Statutory Safeguarding Partners which is the key Statutory Leads. The Multi-Agency Partnership Group is the wider partnership group which includes representative from the relevant agencies. Details of relevant Agencies as shown below:

- Darlington Local Authority - Housing, Public Health, Youth Offending
- Health agencies – County Durham and Darlington NHS Foundation Trust (CDDFT), Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV), Harrogate and District NHS Foundation Trust (HDFT), North Tees and Hartlepool NHS Foundation Trust, North East Ambulance Service NHS Foundation Trust (NEAS)
- Children and Families Court Advisory and Support Service (CAFCASS)
- Care Quality Commission (CQC)
- Durham and Darlington Fire and Rescue Service (DDFRS)
- Early Years Settings
- Education (Primary, Secondary, Further Education, SEN)
- Support organisations for issues such as Substance Misuse/Domestic Abuse/Sexual Exploitation/Sexual Abuse (SARC)
- Family Justice Board (FJB)
- National Probation Service (NPS)
- Community Rehabilitation Company (CRC)
- Voluntary and third sector organisations (including Healthwatch)
- Primary Care Darlington General Practices
- Darlington Clinical Commissioning Group
- NHS England (pharmacy, dentist and optometrists)
- Independent providers including private hospitals, children's homes, nursing and care homes, domiciliary providers
- Youth groups – e.g. sport, scouts, brownies
- Faith settings
- Minority Communities
- British Transport Police (BTP)
- Chairs of other key local boards
- Representatives of other National Partners
- Darlington Partnership – which includes business and community organisations
- Coroner





**ADULTS SCRUTINY COMMITTEE
5 JANUARY 2021**

ITEM NO.

PERFORMANCE INDICATORS QTR 2 2020/21

SUMMARY REPORT

Purpose of the Report

1. To provide Members with performance data against key performance indicators for 2020/21 at Quarter 2.

Summary

2. This report provides performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny committee chairs.
3. The indicators included in this report are aligned with key priorities and the majority are used to monitor the Corporate Plan. Other indicators may be referenced when appropriate in narrative provided by the relevant assistant directors, when providing the committee with performance updates.
4. Twelve indicators are reported to the committee, ten on a 6 monthly basis and two annually.
5. Performance of the ten indicators reported at 6 months:
 - (a) four indicators are showing performance better than or the same as at this time last year:

ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

- (b) three indicators are showing performance that is not as good as this time last year. These indicators continue to be monitored and managed.

ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

- (c) three indicators are not comparable, and are reviewed as a point in time.

ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

6. More information relating to some of the indicators referenced in this report can be found in **Appendix 1**.
7. A detailed performance scorecard is attached at **Appendix 2**.
8. This Scrutiny Committee performance report is compiled by Sharon Raine. All queries regarding the format of this report should be addressed to Sharon.raine@darlington.gov.uk

Recommendations

9. It is recommended that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate assistant directors.

Linda Thirkeld
Acting Assistant Director - Adult Services

Background Papers

No background papers were not used in the preparation of this report.

Author: Paul Dalton - Extension 5805

S17 Crime and Disorder	This report supports the Councils Crime and Disorder responsibilities
Health and Well Being	This report supports performance improvement relating to improving the health and wellbeing of residents
Carbon Impact and Climate Change	There are no issues which this report needs to address.
Diversity	This report supports the promotion of diversity
Wards Affected	This reports supports performance improvement across all Wards
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework
Key Decision	This is not a key decision
Urgent Decision	This is not an urgent decision
One Darlington: Perfectly Placed	This report contributes to the Sustainable Community Strategy (SCS) by involving Members in the scrutiny of performance relating to the delivery of key outcomes
Efficiency	Scrutiny of performance is integral to optimising outcomes.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers

Appendix 1 – Highlighted indicators

Note: create a copy of this table for each indicator to be referenced

Indicator	<i>[reference #] – [indicator name]</i>	
How we calculate this indicator		Performance for period
		<i>i.e. achieved within tolerance</i>
Why this indicator is important		
What the data is telling us	<i>i.e. consider narrative and chart if needed.</i>	
What we are doing about it		



Darlington Borough Council

Adult Social Care

Mid-Year Scrutiny Performance Report

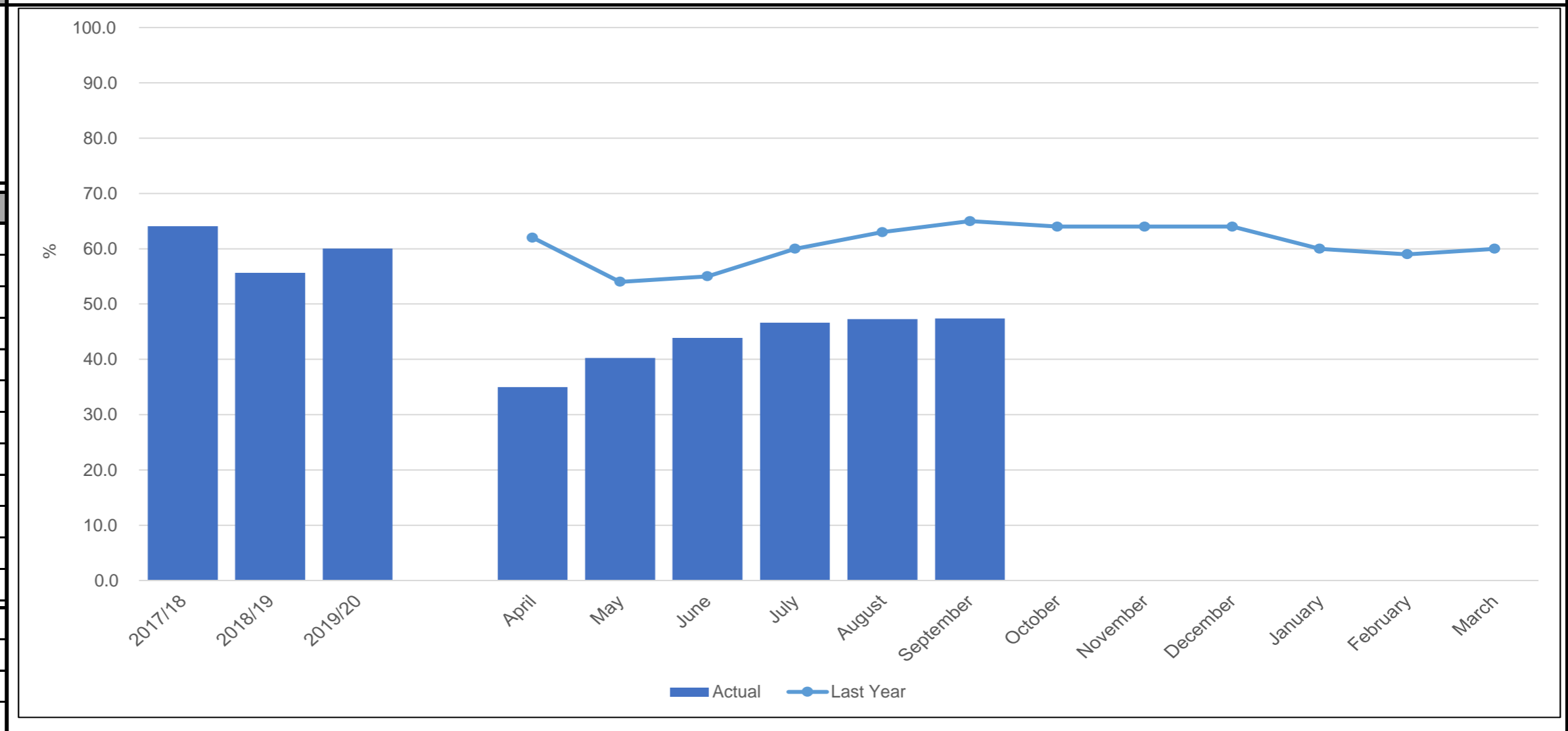
2020-21

MANAGING DEMAND	
ASC 019	% of people who have no ongoing care needs following completion of provision of a reablement package.
DEFINITION	<p>ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p>Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p>Denominator: The total number of clients completing a reablement package during the period</p>
Performance Analysis	<p>Since April the percentage of clients who have completed a reablement package with an outcome of 'No Service Provided or Identified, Long Term Support Ended or Universal Services/Signposted' is 47.4%. In terms of actual numbers out of the 229 clients who have completed a reablement package 109 had no ongoing care needs.</p> <p>Additional data taken from the Functional Assessment shows that out of the 93 clients who were classed as still having care needs after receiving their 'final review', 56% needs have decreased from the level when they started the package, 18% of clients needs have increased and 26% have stayed the same.</p> <p>During Quarter 2 out of 105 clients who had completed a reablement package 56 had no ongoing care needs, this equates to 53%, when compared to Quarter 1 (43%) this is an increase in performance of 10%</p> <p>With the introduction of the Reablement Co-ordinators, the discharge to assess Functional Assessments take place within the person's home with robust reviews being carried out. Leading to a decrease in the number of people requiring a long term package of care.</p> <p>A breakdown of the figures for each month can be found on the following page.</p> <p>There is no benchmarking data for this indicator.</p>

ASC 020	ASC 019 - % of people who have no ongoing care needs following completion of provision of a reablement package.
Percentage of people who have no ongoing care needs following completion of provision of a reablement package.	

IN MONTH PERFORMANCE	Target		
	Apr-20	35.0	
	May-20	40.2	
	Jun-20	43.9	
	Jul-20	46.6	
	Aug-20	47.3	
	Sep-20	47.4	
	Oct-20		
	Nov-20		
	Dec-20		
	Jan-21		
	Feb-21		
Mar-21			

Annual Trend		
2017/18	64.1	
2018/19	55.7	
2019/20	60.0	
2020/21 (YTD)	47.4	



SELF DIRECTED SUPPORT

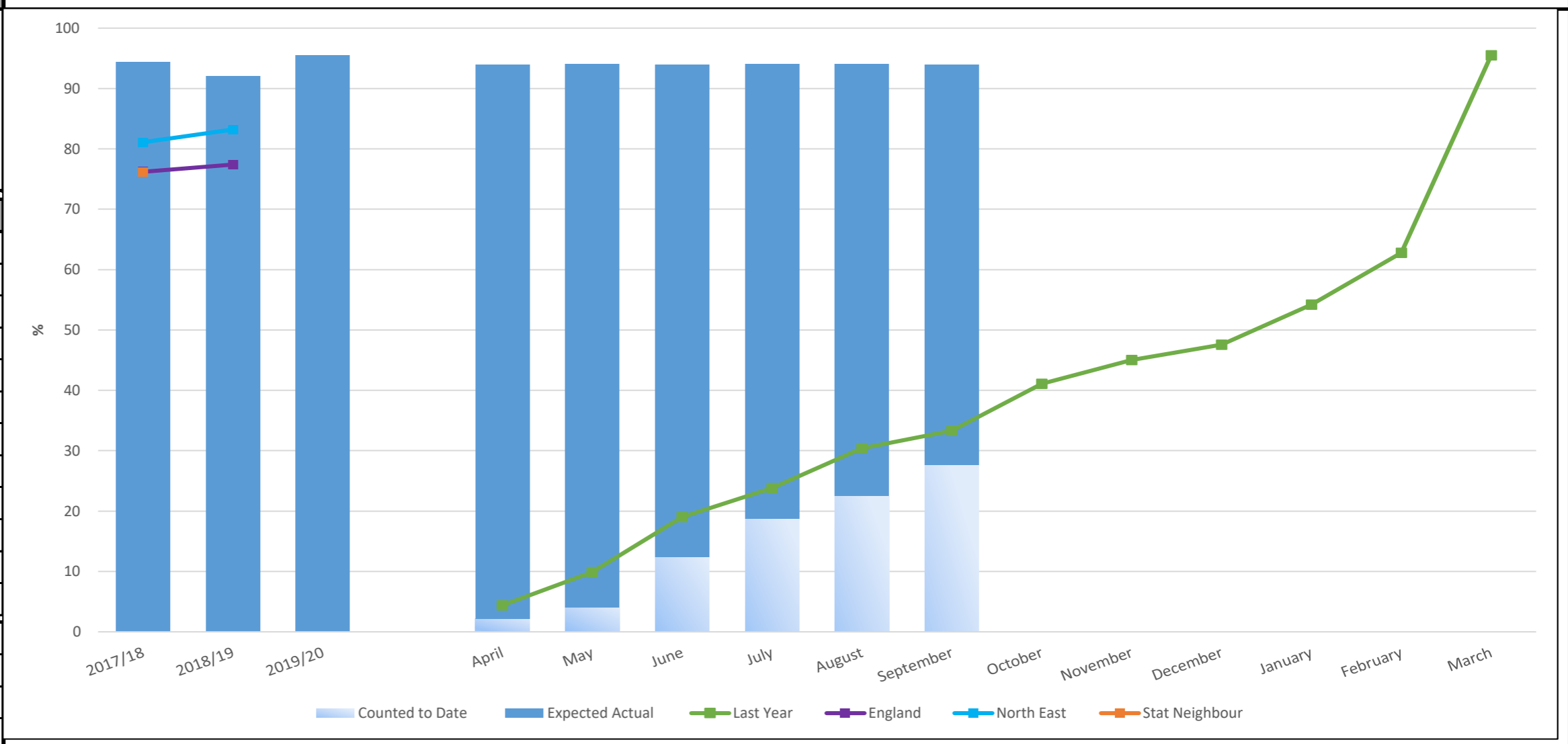
ASC 045 (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

DEFINITION
 QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)
 Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT
 Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

Performance Analysis
 The Life Stages service currently have approximately 491 cases including individuals and their carers. There are 282 of these who are adults with a learning disability who are of working age which are captured within this indicator. Since April there were 78 clients accommodation statuses captured as either living in their own home or with family. Therefore the proportion of adults with a learning disability living in settled accommodation where the information has been captured since April is 27.7%. This is a cumulative total.
 Work in April and early May has focused on keeping people safe through risk assessment and maintaining regular contact to manage and mitigate as a result of the pandemic situation. Since Mid-May the team have focused on recovery and returning as far as possible to business as usual. The team have been heavily involved in reopening day opportunities and discussions around others services returning to normal. There has also been a recent increase in new allocations to the team and transitional cases coming into the team which is utilising resources.
 Additional validation forums have taken place and further forums have been booked to allow remaining cases to be validated.

ASC 045 - (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

ASC 045
 (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family



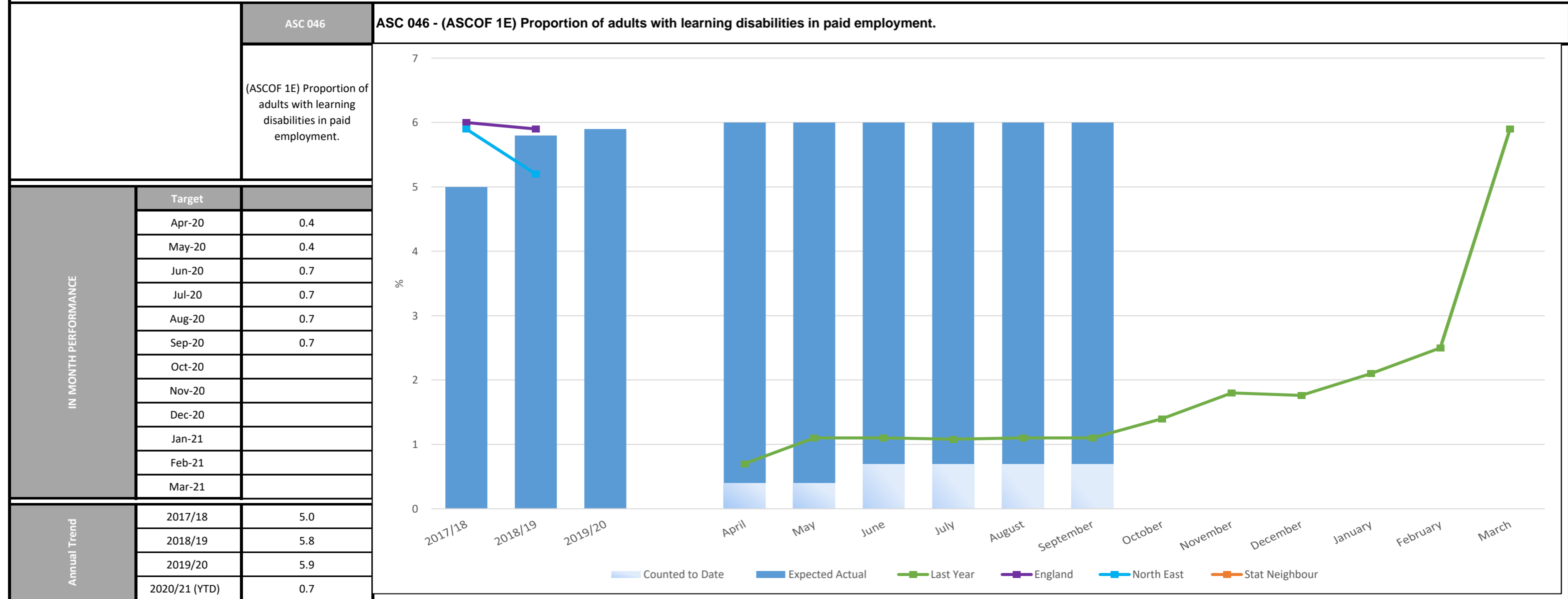
IN MONTH PERFORMANCE

Target	Value
Apr-20	2.2
May-20	4.0
Jun-20	12.4
Jul-20	18.7
Aug-20	22.5
Sep-20	27.7
Oct-20	
Nov-20	
Dec-20	
Jan-21	
Feb-21	
Mar-21	

Annual Trend

2017/18	94.4
2018/19	92.5
2019/20	95.5
2020/21 (YTD)	27.7

SELF DIRECTED SUPPORT	
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.
DEFINITION	<p>QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)</p> <p>Numerator: All people within the denominator, who are in employment. Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
Performance Analysis	<p>The Life Stages service currently have approximately 491 cases including individuals and their carers. There are 282 of these who are adults with a learning disability who are of working age which are captured within this indicator. Since April there has been 2 client whose status has been captured as being in paid employment. Therefore the proportion of adults with a learning disability living in paid employment where the information has been captured since April is 0.7%.</p> <p>Work in April and early May has focused on keeping people safe through risk assessment and maintaining regular contact to manage and mitigate as a result of the pandemic situation. Since Mid-May the team have focused on recovery and returning as far as possible to business as usual, but the current pandemic situation continues to impact on the speed at which review and reassessments can be completed. The team have been heavily involved in reopening day opportunities and discussions around others services returning to normal. There has also been a recent increase in new cases and transitional case coming into the team which is utilising resources.</p> <p>Additional validation forums have taken place and further forums have been booked to allow remaining cases to be validated.</p> <p>This is a cumulative figure. Many of the individuals who are in paid employment and contribute to this figure were reassessed towards the end of the last financial year. We are not aware of any changes in individual's employment status at this time and therefore as recovery continues and the number of review/reassessments increase that this figure will culminate in a similar figure to last year. Again there were a small number of recording issues which have been addressed. The current pandemic has had an impact on individuals in employment being able to attend their workplace due to shielding, at this time they remain employed.</p>



SELF DIRECTED SUPPORT																																																																																		
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support																																																																																	
DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Clients (aged 19 or over) accessing long term community support at the year end 31st March: SALT																																																																																	
Performance Analysis	Since April the proportion of clients using social care who receive self-directed support is 97.9%. In terms of actual numbers this equates to 745 individuals receiving self-directed support.																																																																																	
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	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	<table border="1"> <caption>Chart Data: Proportion of people using social care who receive self-directed support (%)</caption> <thead> <tr> <th>Month/Year</th> <th>Actual (%)</th> <th>Last Year (%)</th> <th>England (%)</th> <th>North East (%)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>98.2</td> <td>98.2</td> <td>90.0</td> <td>98.2</td> </tr> <tr> <td>2018/19</td> <td>98.2</td> <td>98.2</td> <td>89.0</td> <td>93.0</td> </tr> <tr> <td>2019/20</td> <td>98.4</td> <td>98.4</td> <td>-</td> <td>-</td> </tr> <tr> <td>April</td> <td>98.3</td> <td>98.3</td> <td>-</td> <td>-</td> </tr> <tr> <td>May</td> <td>98.3</td> <td>98.3</td> <td>-</td> <td>-</td> </tr> <tr> <td>June</td> <td>97.9</td> <td>97.9</td> <td>-</td> <td>-</td> </tr> <tr> <td>July</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>August</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>September</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>October</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>November</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>December</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>January</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>February</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>March</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Month/Year	Actual (%)	Last Year (%)	England (%)	North East (%)	2017/18	98.2	98.2	90.0	98.2	2018/19	98.2	98.2	89.0	93.0	2019/20	98.4	98.4	-	-	April	98.3	98.3	-	-	May	98.3	98.3	-	-	June	97.9	97.9	-	-	July	-	-	-	-	August	-	-	-	-	September	-	-	-	-	October	-	-	-	-	November	-	-	-	-	December	-	-	-	-	January	-	-	-	-	February	-	-	-	-	March	-	-	-	-
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Annual Trend	2017/18	98.0																																																																																
	2018/19	97.8																																																																																
	2019/20	98.7																																																																																
	2020/21 (YTD)	97.9																																																																																

SELF DIRECTED SUPPORT
ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	<p>QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)</p> <p>Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT</p> <p>Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT</p>
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18-64

Type of self directed support	
Direct Payments	186
CASSR Managed Personal Budget	167
Part Direct Payments	58
Total	411

Primary Support Reason	
Learning Disability Support	263
Physical Support - Personal Care Support	97
Mental Health Support	31
Physical Support - Access and Mobility Only	12
Social Support - Support for Social isolation / other	5
Social Support - Substance misuse support	2
Sensory Support - support for dual impairment	1
Support with memory and cognition	0
Sensory Support - support for hearing impairment	0
Sensory Support - Support for Visual Impairment	0
Total	411

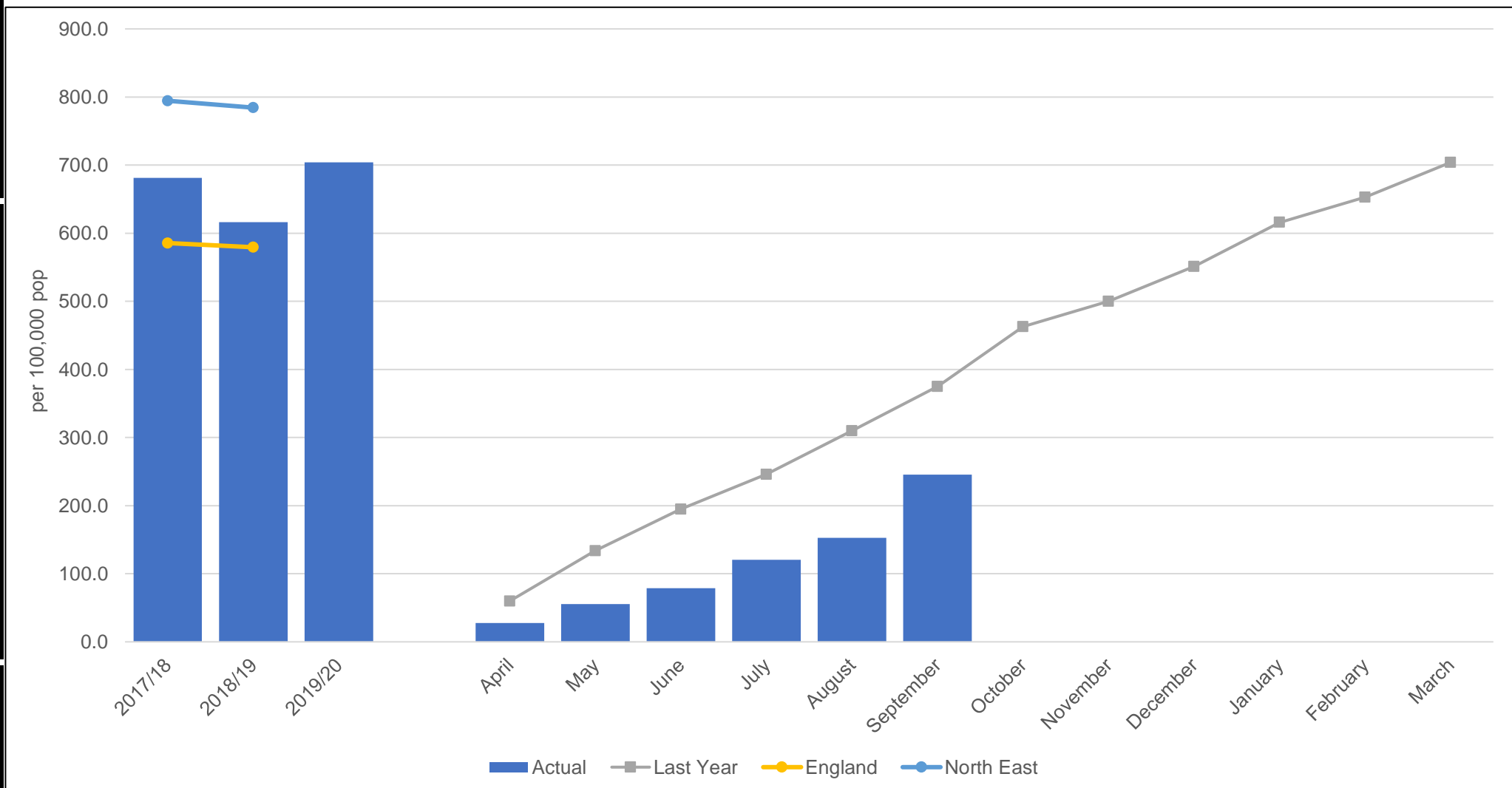
65+

Type of self directed support	
CASSR Managed Personal Budget	283
Direct Payments	42
Part Direct Payments	9
Total	334

Primary Support Reason	
Physical Support - Personal Care Support	215
Learning Disability Support	31
Physical Support - Access and Mobility Only	28
Support with memory and cognition	27
Mental Health Support	22
Social Support - Support for Social isolation / other	8
Sensory Support - support for hearing impairment	2
Sensory Support - Support for Visual Impairment	1
Sensory Support - support for dual impairment	0
Social Support - Support misuse support	0
Total	334

SELF DIRECTED SUPPORT																																																																																		
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support																																																																																	
DEFINITION	QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Carers (caring for someone aged 19 or over) receiving carer-specific services in the year to 31st March: SALT																																																																																	
Performance Analysis	Since April the proportion of carers using social care who receive self-directed support is 100%. In terms of actual numbers this equates to 98 carers receiving self-directed support. All carers who are in receipt of a commissioned service are now recorded as having a personal budget, therefore this indicator should always be recorded as 100% of carers being in receipt of self-directed support.																																																																																	
	ASC 050	ASC 050 - (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support																																																																																
	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	<table border="1"> <caption>Chart Data: Proportion of carers using social care who receive self-directed support (%)</caption> <thead> <tr> <th>Year/Period</th> <th>Actual (%)</th> <th>Last Year (%)</th> <th>England (%)</th> <th>North East (%)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>95.9</td> <td>-</td> <td>83.5</td> <td>88.0</td> </tr> <tr> <td>2018/19</td> <td>100.0</td> <td>-</td> <td>83.5</td> <td>95.0</td> </tr> <tr> <td>2019/20</td> <td>100.0</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>April</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>May</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>June</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>July</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>August</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>September</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>October</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>November</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>December</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>January</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>February</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>March</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Year/Period	Actual (%)	Last Year (%)	England (%)	North East (%)	2017/18	95.9	-	83.5	88.0	2018/19	100.0	-	83.5	95.0	2019/20	100.0	-	-	-	April	100.0	100.0	-	-	May	100.0	100.0	-	-	June	100.0	100.0	-	-	July	100.0	100.0	-	-	August	100.0	100.0	-	-	September	100.0	100.0	-	-	October	100.0	100.0	-	-	November	100.0	100.0	-	-	December	100.0	100.0	-	-	January	100.0	100.0	-	-	February	100.0	100.0	-	-	March	100.0	100.0	-	-
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SELF DIRECTED SUPPORT		
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population	
DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>	
Performance Analysis	<p>Since April the number of 65+ who have been permanently admitted to residential care is 53 (245.5 per 100,000 population). When compared to the same period last year the number of permanent admissions between April-September 2019 was 81.</p> <p>During September there have been 9 clients who were in short break stays due to Covid Hospital Discharge and have now been permanently admitted to residential care. As at 12th October there were 77 clients residing in short break stays, this is an increase of 16 since September. Of those currently in short break stays 22 were aged 65+ and 5 were aged between 18-64. The remaining 50 were due to covid hospital discharge.</p> <p>It is recognised that a number of those in short break stays are due to court of protection and safeguarding issues. As we remain in the Covid 19 outbreak social workers continue to review the status of visiting care homes. Staff have been issued with recent guidance on essential visits to assist them with safe practices to enable them to carry out reviews of short break stays. During a lull in the infection rate in August and September social workers were able to access the care homes to complete face to face assessments which resulted in a number of short break stay placements being reviewed.</p>	
		ASC 002
		ASC 002 - (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
		(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care
IN MONTH PERFORMANCE	Target	
	Apr-20	27.8
	May-20	55.6
	Jun-20	78.7
	Jul-20	120.4
	Aug-20	152.9
	Sep-20	245.5
	Oct-20	
	Nov-20	
	Dec-20	
	Jan-21	
	Feb-21	
	Mar-21	
Annual Trend	2017/18	681.3
	2018/19	616.1
	2019/20	704.0
	2020/21 (YTD)	245.5



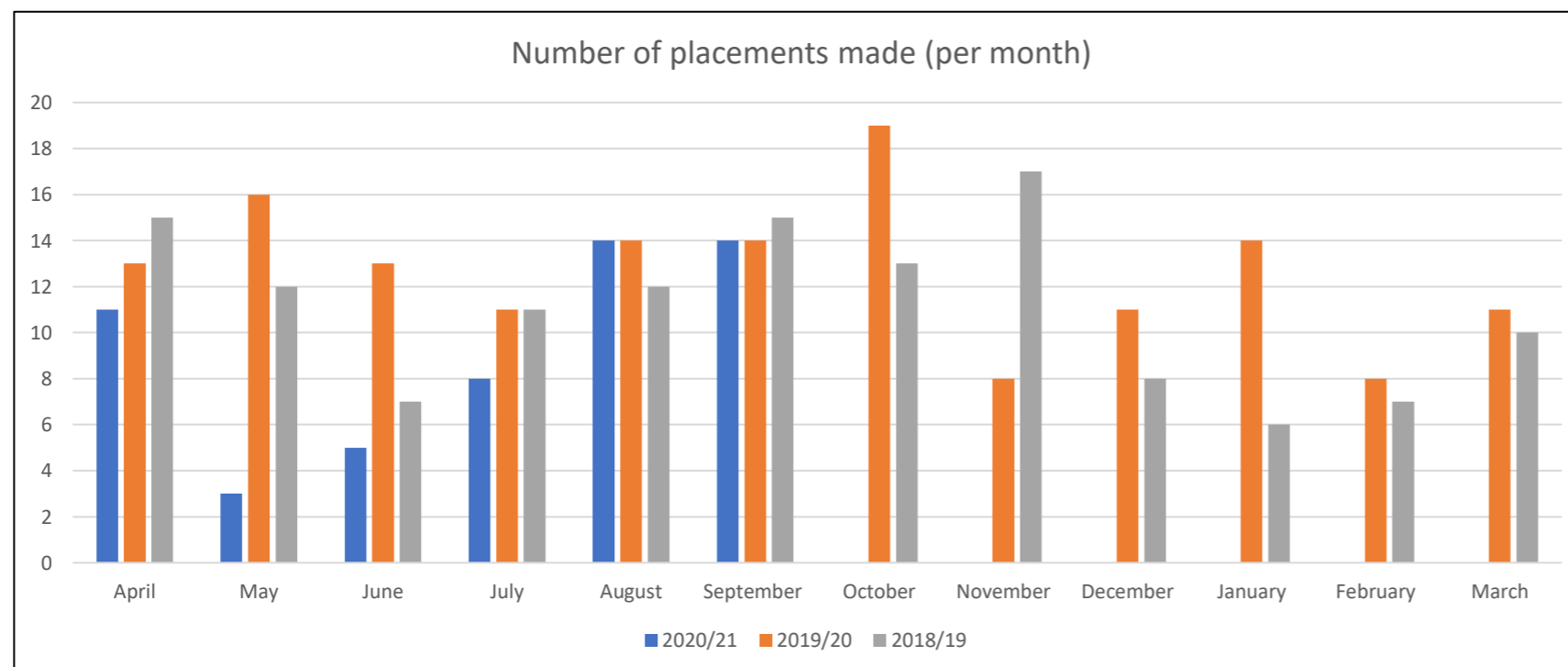
SELF DIRECTED SUPPORT

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2020/21	11	3	5	8	14	14							55
2019/20	13	16	13	11	14	14	19	8	11	14	8	11	152
2018/19	15	12	7	11	12	15	13	17	8	6	7	10	133



ASCOF 2a(2) - Regional breakdown for permanent admissions 65+ - 2018-19 (smaller is better)

Stockton-on-Tees UA	574.7
South Tyneside	592.6
North Tyneside	598.7
Darlington UA	616.1
Durham UA	712.8
Northumberland UA	717.9
Hartlepool UA	723.9
Gateshead	886.5
Redcar and Cleveland	920.0
Newcastle upon Tyne	927.7
Sunderland	1102.8
Middlesbrough UA	1172.8

SELF DIRECTED SUPPORT
ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care); SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Age Breakdown

65-70	71-75	76-80	81-85	86-90	91-95	96-100	100+
5	5	8	9	10	12	4	0

Breakdown of Service Type for each placement

Service Type	
Permanent Residential Care	47
Permanent Nursing Care	6

Breakdown of Service Element for each placement

Service Element	
OP Residential	32
EMI Residential	15
MH Nursing	4
OP Nursing	2

Breakdown of Long Term Support Reasons

Long Term Support Reason	
Physical Support - Personal Care Support	32
Support with Memory and Cognition	12
Mental Health Support	5
Physical Support - Access and Mobility Only	4
Learning Disability Support	0
Sensory Support - Support for Visual Impairment	0
Social Support - Support for Social Isolation / Other	0

Breakdown of service prior to permanent care

Service Prior to Permanent care	No of clients
SBS	24
Covid Hospital Discharge SBS	15
Straight into residential care	5
Already in a care home - self funder	4
Intermediate leading to SBS	2
Intermediate care	2
Covid Hospital Discharge FNC	1

SELF DIRECTED SUPPORT			
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population		
DEFINITION	REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better) Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).		
Performance Analysis	Since April there has been 1 individual with complex needs who has been agreed to remain in residential care.		
	ASC 003	ASC 003 - (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	
	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population		
IN MONTH PERFORMANCE	Target		
	Apr-20		0.0
	May-20		0.0
	Jun-20		0.0
	Jul-20	0.0	
Aug-20	0.0		
Sep-20	1.6		
Oct-20			
Nov-20			
Dec-20			
Jan-21			
Feb-21			
Mar-21			
Annual Trend	2017/18	3.2	
	2018/19	6.4	
	2019/20	4.8	
	2020/21 (YTD)	1.6	

SELF DIRECTED SUPPORT

ASC 003 - Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes

DEFINITION	<p>REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).</p>
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ASCOF 2a(1) - Regional breakdown for permanent admissions 18-64- 2018-19 (smaller is better)

Newcastle upon Tyne	5.0
Darlington	6.4
South Tyneside	6.6
Stockton on Tees	7.6
North Tyneside	9.2
Northumberland	9.8
Durham	12.9
Gateshead	13.7
Hartlepool	19.9
Sunderland	21.3
Redcar and Cleveland	21.6
Middlesbrough	43.4

SELF DIRECTED SUPPORT

ASC 208 Number of Safeguarding concerns (initial enquiries) started - year to date

ASC 209 Number of Safeguarding concerns (initial enquiries) started - per month

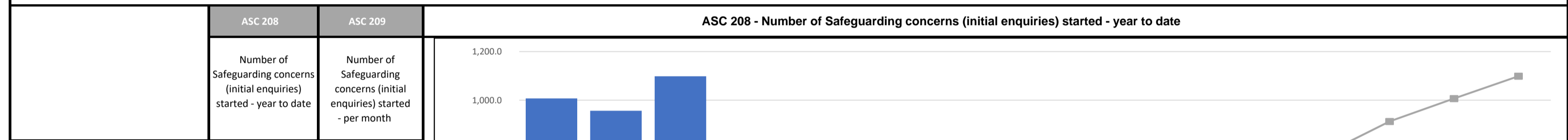
Performance Analysis

There have been 88 safeguarding initial enquiries started in September 2020. This is more than the same time as last year, 79 in September 2019.

During the same period last year the total number of safeguarding concerns for 2019-20 was 521 whilst during this year the figure is 502. During Quarter 1 2020-21 the total number of safeguarding concerns was 245 whilst during Quarter 2 the total is 257.

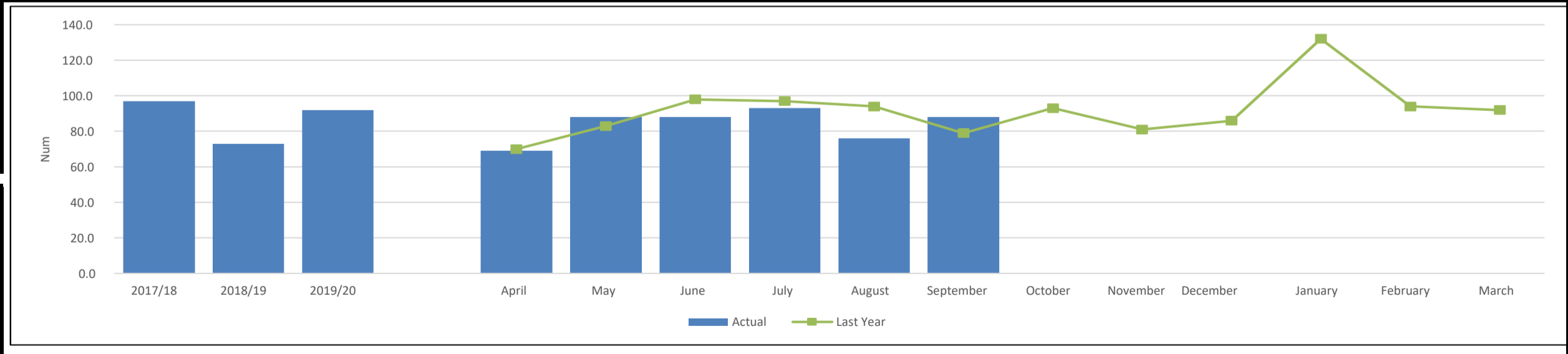
During 2019/20 there was an average of 92 initial enquiries started each month, so September 2020 is slightly below last year's average.

There is no benchmarking data available for this indicator.

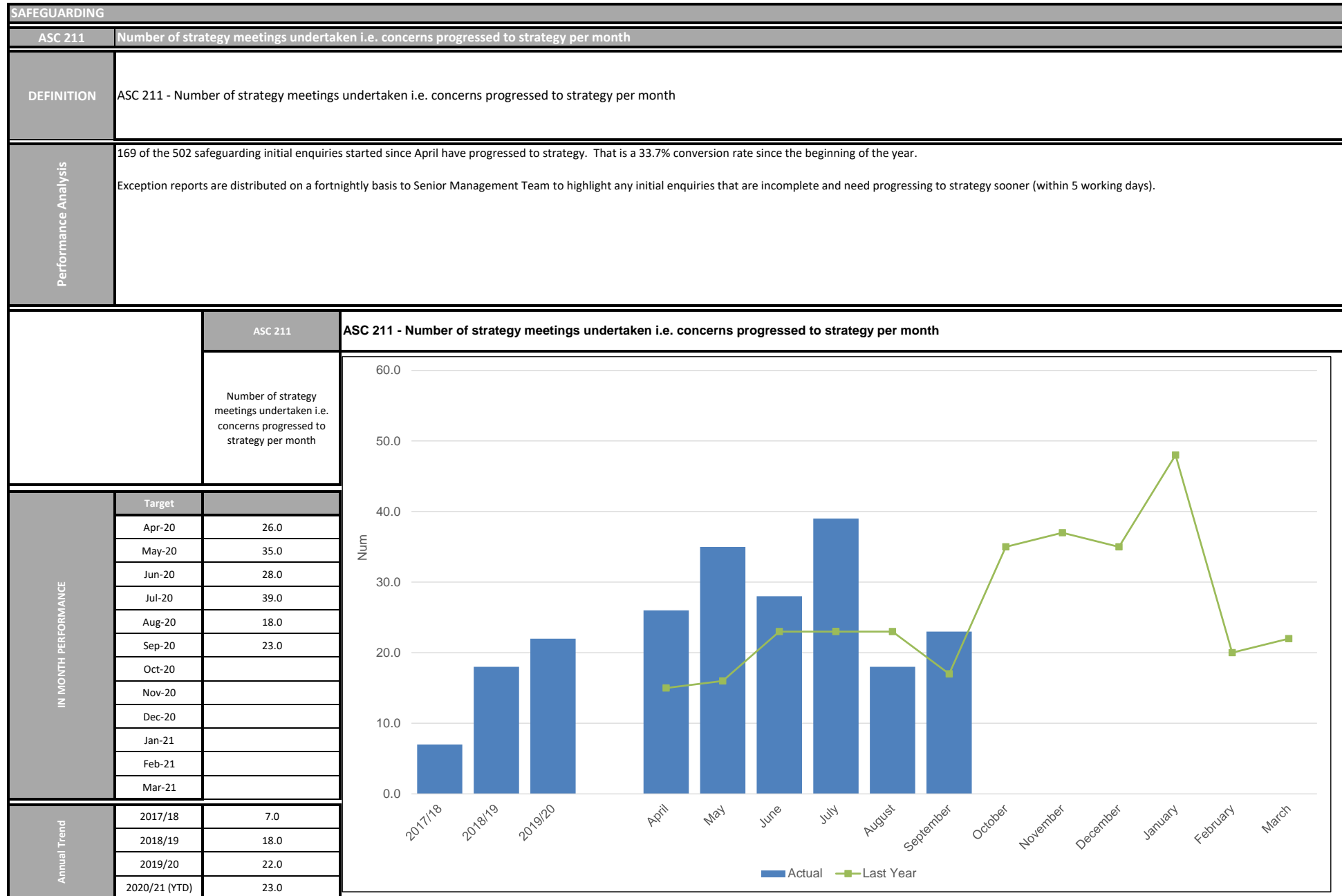


IN MONTH PERFORMANCE	Target		
	Apr-20	69.0	69.0
	May-20	157.0	88.0
	Jun-20	245.0	88.0
	Jul-20	338.0	93.0
	Aug-20	414.0	76.0
	Sep-20	502.0	88.0
	Oct-20		
	Nov-20		
	Dec-20		
	Jan-21		
	Feb-21		
Mar-21			

ASC 209 - Number of Safeguarding concerns (initial enquiries) started - per month



Annual Trend	2017/18	1008.0	97.0
	2018/19	957.0	73.0
	2019/20	1099.0	92.0
	2020/21 (YTD)	502.0	88.0



**Adults Scrutiny Committee
5th January 2021**

COMMUNITY EQUIPMENT SERVICE

SUMMARY REPORT

Purpose of the Report

1. To provide an update on the Community Equipment Service available to residents of Darlington and to provide information as to how the service is currently working and plans for future re-procurement.

Summary

2. The contract for the provision of Community Equipment has been held by Medequip since 2015. During the contract term numerous developments have taken place to improve service deliver to residents. The contract is now coming to an end and plans are well underway to re procure the contact.

Recommendation

3. It is recommended that:-
 - (a) Members note the development of the service during the contract term.
 - (b) Members note the re procurement plans.

James Stroyan - Acting Director of Children and Adults Services

Background Papers

Report to Adults and Housing Scrutiny Committee December 2017

Jeanette Crompton: Extension 5855

S17 Crime and Disorder	There are no crime and disorder implications in this report.
Health and Wellbeing	The provision of aids and items of equipment make a significant positive impact on the ability of individuals to both maintain and increase independence, which supports health and wellbeing.
Carbon Impact and Climate Change	There are no carbon impact implications in this report
Diversity	The provision of the Community Equipment service affects all groups of people in Darlington.

Wards Affected	All wards are affected.
Groups Affected	Older and disabled people.
Budget and Policy Framework	This decision does not represent a change to the budget and policy framework.
Key Decision	This is not a key decision
Urgent Decision	This is not an urgent decision.
One Darlington: Perfectly Placed	The provision of aids and items of equipment contributes to the 'One Darlington' Healthy Darlington theme.
Efficiency	The provision of aids and items of equipment supports people to continue to remain independent in their own homes for longer. It can also delay/ prevent admission to residential care .
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers

MAIN REPORT

Information and Analysis

4. The contract for the provision of community equipment to service users in their own homes was awarded to Medequip following a procurement exercise carried out in 2014 by North East Commissioning Services (NECS). The service is commissioned under a joint commissioning arrangement between Darlington Borough Council (DBC), Durham County Council (DCC), and Tees Valley (TV) and Durham Clinical Commissioning Groups (CCGs). The lead commissioner for the contract is Durham and NECS manage the contract on behalf of the CCGs.
5. The contract term is 5 years with the option to extend for a further 2 years subject to satisfactory contract performance. The contract commenced on 1 July 2015 and is a block contract. The contract value is £13,750,798 over the initial 5 years term of the contract and Darlington Borough Council's contribution to the contract is £108,482 per annum.
6. During the period of the contract Commissioners have worked in partnership with the provider to develop the service and improve efficiency. This has been achieved by carrying out the following actions:
 - a) Carrying out a number of amnesties for the return of equipment which was no longer being used by residents living in care homes.
 - b) Review of the number of "Buffer Stores" which contained equipment in various locations across the area. Buffer stores are available to allow staff to access regularly ordered items quickly and conveniently, particularly in the case of hospital discharges. A number of ineffective, underutilised stores have been closed and the stock consolidated into more effective stores.
 - c) The introduction of a Clinical Advisor role, which is hosted by Durham County Council ensures that where high cost specialist equipment is required to monitor and provide specialist support to staff on the most cost-effective items to purchase.
 - d) The reinstatement of the Equipment Review Group ensures that the most cost-effective items are included in the stock catalogue to reduce the purchase of more expensive specials. The group also reviews new items which become available and assess whether they should be added to the stock catalogue.

Service Provision and Outcomes

7. All of the above measures have resulted in improved service delivery and the current performance of the service is more than satisfactory. This is pleasing to note, particularly as the provision of equipment contributes towards enabling individuals to remain in their own homes for longer and delays or removes the need for residential care. It also supports more timely discharges from hospital settings which enable people to remain more independent. The latest performance information provided by Medequip as at the end of October was as follows:

Delivery of Equipment – requested for next working day	98%
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Delivery of Equipment – requested for same day/ within 4 hours	92%
Delivery of Equipment- requested within 3 working days	98%
Delivery of Equipment- requested within 7 working days	99%

Faulty/ Broken equipment- response within 4 hours	99%
Standard collection of items within 2 weeks of the request	99%
Collection of equipment following a bereavement within 1 week	100%

Current Position

8. The service is currently being reviewed by the Commissioners and as part of this review, the views of service users, carers, care homes and requisitioners are being sought. These views will be taken into account when reviewing and revising the current service specification to ensure that the service continues to meet needs.
9. The timeline for the re procurement has been agreed with the retendering exercise scheduled to commence in June 2021. It is expected that the contract will be awarded in September 2021, to allow for the mobilisation of the new service and ensure that the new contract commences from in June 2022.

Covid 19 Response

10. Throughout the both the first and second wave of Covid 19, Medequip have responded very positively to the challenges they faced to ensure that there was sufficient supply of items of equipment to meet the contractual obligations. The service has played an important role in supporting both the timely discharge of patients from hospital and enabling people to remain independent in their own homes, thus preventing/delaying the need for residential care.

ADULTS SCRUTINY COMMITTEE 5 JANUARY 2021

WORK PROGRAMME

SUMMARY REPORT

Purpose of the Report

1. To consider the work programme items scheduled to be considered by this Scrutiny Committee during the 2020/21 Municipal Year and to consider any additional areas which Members would like to suggest should be included.

Summary

2. Members are requested to consider the attached draft work programme (**Appendix 1**) for the remainder of the Municipal Year, which has been prepared based on Officers recommendations and recommendations previously agreed by this Scrutiny Committee in the last Municipal Year.
3. Any additional areas of work which Members wish to add to the agreed work programme will require the completion of a Quad of Aims, in accordance with the previously approved procedure (**Appendix 2**).

Recommendations

4. It is recommended that Members note the current status of the Work Programme and consider any additional areas of work they would like to include.
5. Members' views are requested.

**Paul Wildsmith
Managing Director**

Background Papers

No background papers were used in the preparation of this report.

Author: Paul Dalton

S17 Crime and Disorder	This report has no implications for Crime and Disorder
Health and Well Being	This report has no direct implications to the Health and Well Being of residents of Darlington.
Carbon Impact	There are no issues which this report needs to address.
Diversity	There are no issues relating to diversity which this report needs to address
Wards Affected	The impact of the report on any individual Ward is considered to be minimal.
Groups Affected	The impact of the report on any individual Group is considered to be minimal.
Budget and Policy Framework	This report does not represent a change to the budget and policy framework.
Key Decision	This is not a key decision.
Urgent Decision	This is not an urgent decision
One Darlington: Perfectly Placed	The report contributes to the Sustainable Community Strategy in a number of ways through the involvement of Members in contributing to the delivery of the eight outcomes.
Efficiency	The Work Programmes are integral to scrutinising and monitoring services efficiently (and effectively), however this report does not identify specific efficiency savings.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers

MAIN REPORT

Information and Analysis

6. The format of the proposed work programme has been reviewed to enable Members of this Scrutiny Committee to provide a rigorous and informed challenge to the areas for discussion.
7. Each topic links to the outcomes and the conditions in the Sustainable Community Strategy – One Darlington: Perfectly Placed:-

SCS Outcomes:

- a) Children with the best start in life
- b) More businesses more jobs
- c) A safe and caring community
- d) More people caring for our environment
- e) More people active and involved
- f) Enough support for people when needed
- g) More people healthy and independent
- h) A place designed to thrive

Three Conditions:

- a) Build strong communities
- b) Grow the economy
- c) Spend every pound wisely

8. In addition, each topic links to performance indicators from the Performance Management Framework (PMF) to provide robust and accurate data for Members to use when considering topics and the work they wish to undertake. There are some topics where appropriate PMF indicators have not yet been identified however; these can be added as the work programme for each topic is developed.

Forward Plan and Additional Items

9. Once the Work Programme has been agreed by this Scrutiny Committee, any Member seeking to add a new item to the work programme will need to complete a Quad of Aims.
10. A copy of the index of the Forward Plan has been attached at **Appendix 3** for information.

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ADULTS SCRUTINY COMMITTEE WORK PROGRAMME**2020/21**

Topic	Timescale	Lead Officer	SCS Outcome	Darlington Conditions	Link to PMF (metrics)	Scrutiny's Role
Performance Indicators Quarter 2 2020/2021	5 th January 2021	Sharon Raine / James Stroyan / Linda Thirkeld	A place designed to thrive More people healthy and independent A safe and caring community Enough support for people when needed	Build strong communities Spend every pound wisely	ASC 002 ASC 003 ASC 019 ASC 045 ASC 046 ASC 049 ASC 050 ASC 208 ASC 209 ASC 211	To monitor Key Performance Indicators. To receive six-monthly monitoring reports and undertake any further detailed work into particular outcomes if necessary.

Darlington Safeguarding Partnership - Annual Report	5 th January 2021	Ann Baxter / Amanda Hugill	A safe and caring community	Build strong communities	ASC 028 ASC 029 ASC 059 ASC 061 ASC 062 ASC 199 ASC 200 ASC 201 ASC 202 ASC 203 ASC 204 ASC 205 ASC 206 ASC 207 ASC 209 ASC 210 ASC 213 ASC 214	To consider the Annual Report on the work of the Board and to receive reassurance that adult safeguarding is being addressed and an effective approach is in place. To be advised of the key issues for the Board and funding.
Community Equipment Service	5 th January 2021	Christine Shields / Jeanette Crompton	More people healthy and independent. More people active and involved	Spend every pound wisely	ASC 005 ASC 015	To monitor spend and review the operation of the contract following its award in 2015. Case studies
Covid Response – Verbal Update	5 th January 2021	Christine Shields	A safe and caring community Enough support for people when needed	Build strong communities		To maintain an overview of the Covid Response. To be advised of the key issues.

<p>Medium Term Financial Plan</p>	<p>5th January 2021</p>	<p>Elizabeth Davison / Paul Wildsmith</p>	<p>A place designed to thrive</p> <p>A safe and caring community</p> <p>More people healthy and independent</p> <p>Enough support for people when needed</p>	<p>Build strong communities</p> <p>Spend every pound wisely.</p> <p>Grow the Economy</p>		<p>To enable the Committee to give consideration to those areas of the MTFP within the Committee's remit.</p>
<p>Covid Response – Verbal Update</p>	<p>20th April 2021</p>	<p>Christine Shields</p>	<p>A safe and caring community</p> <p>Enough support for people when needed</p>	<p>Build strong communities</p>		<p>To maintain an overview of the Covid Response.</p> <p>To be advised of the key issues.</p>
<p>Adult Social Care Transformation Programme</p>	<p>20th April 2021</p>	<p>Christine Shields/ James Stroyan</p>	<p>A safe and caring community</p> <p>Enough support for people when needed</p>	<p>Building strong communities</p>		<p>Update on progress of all work streams</p>

<p>Performance Indicators Quarter 4 2020/2021</p> <p>End of Year Performance (including Compliments, Comments and Complaints)</p>	<p>TBC (June 2021)</p>	<p>Sharon Raine / James Stroyan</p>	<p>A place designed to thrive</p> <p>More people healthy and independent</p> <p>A safe and caring community</p> <p>Enough support for people when needed</p>	<p>Build strong communities</p> <p>Spend every pound wisely</p>	<p>ASC 002 ASC 003 ASC 019 ASC 045 ASC 046 ASC 049 ASC 050 ASC 208 ASC 209 ASC 211</p>	<p>To monitor Key Performance Indicators.</p> <p>To receive six-monthly monitoring reports and undertake any further detailed work into particular outcomes if necessary.</p>
<p>Quality Assessment – Annual Monitoring of local care homes for older people</p>	<p>August 2021</p>	<p>Christine Shields</p>	<p>Enough support for people when needed</p>	<p>Spend every pound wisely</p>		<p>To look at the outcome of the assessment and undertake any further work if necessary.</p>

Task and Finish Review Group(s)

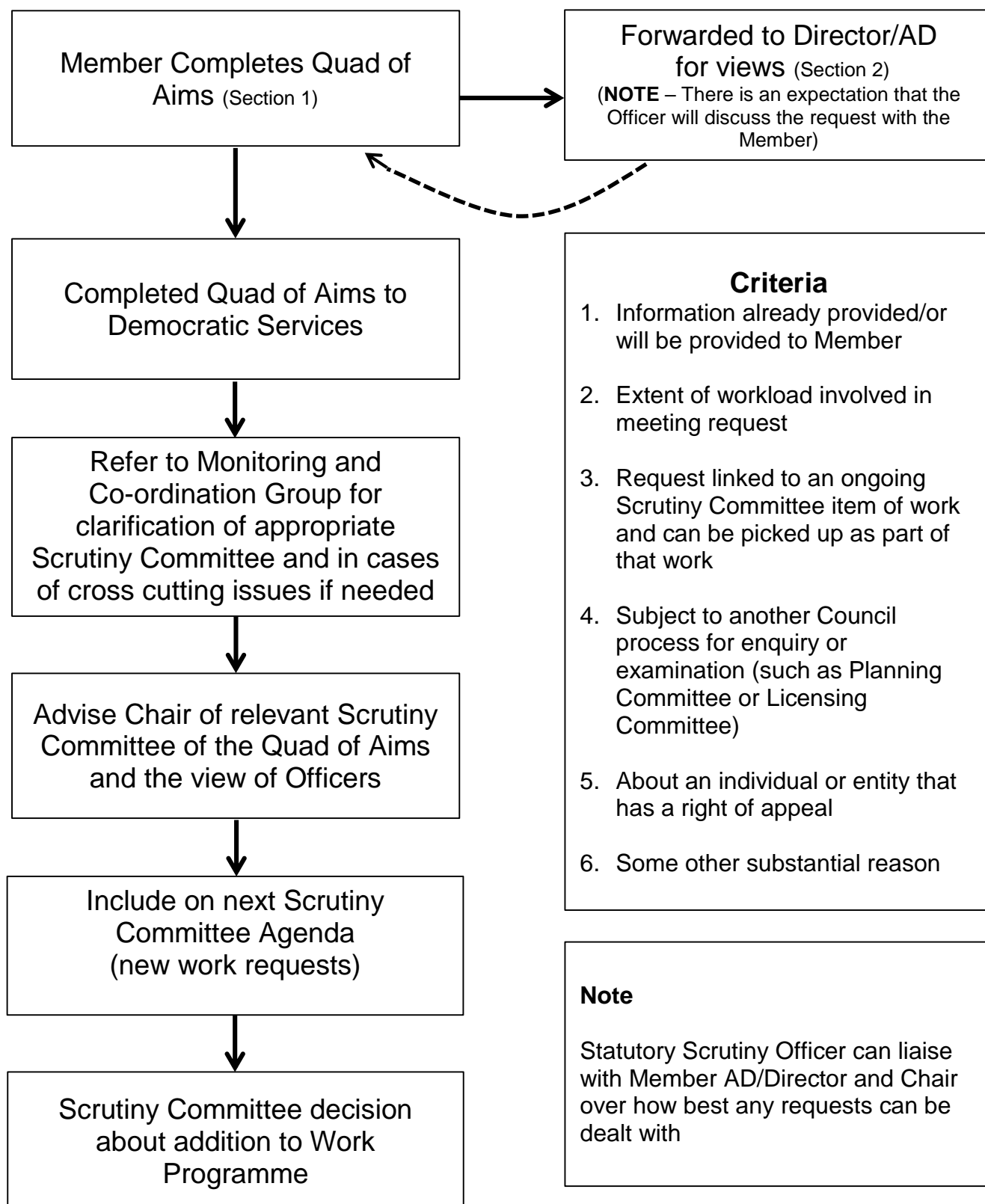
‘Loneliness and Connected Communities’ Task and Finish Review Group – commenced Tuesday, 28th January 2020;
‘CQC Ratings in the Borough of Darlington’ Task and Finish Review Group (Health and Housing Scrutiny Committee lead with invitation to Chair and Vice Chair of Adults Scrutiny Committee to attend/participate) – commenced Monday, 18th November 2019.

Additional Work:

Visits to Extra Care, Care and Nursing Homes (Quality Assessment – Annual Monitoring of Local Care Homes for Older People):

- North Park Care Home, l'anson Street, Darlington, DL3 0SW – TBC (**Suspended due to Covid pandemic**)
- Oak Lodge, Stockton Road, Haughton-le-Skerne, Darlington, DL1 2RY – TBC (**Suspended due to Covid pandemic**)

PROCESS FOR ADDING AN ITEM TO SCRUTINY COMMITTEE'S PREVIOUSLY APPROVED WORK PROGRAMME



QUAD OF AIMS (MEMBERS' REQUEST FOR ITEM TO BE CONSIDERED BY SCRUTINY)

SECTION 1 TO BE COMPLETED BY MEMBERS

NOTE – This document should only be completed if there is a clearly defined and significant outcome from any potential further work. This document should **not** be completed as a request for or understanding of information.

REASON FOR REQUEST?	RESOURCE (WHAT OFFICER SUPPORT WOULD YOU REQUIRE?)
PROCESS (HOW CAN SCRUTINY ACHIEVE THE ANTICIPATED OUTCOME?)	HOW WILL THE OUTCOME MAKE A DIFFERENCE?

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Signed Councillor

Date

SECTION 2 TO BE COMPLETED BY DIRECTORS/ASSISTANT DIRECTORS
(NOTE – There is an expectation that Officers will discuss the request with the Member)

	Criteria
1. (a) Is the information available elsewhere? Yes No If yes, please indicate where the information can be found (attach if possible and return with this document to Democratic Services)	1. Information already provided/or will be provided to Member
(b) Have you already provided the information to the Member or will you shortly be doing so?	2. Extent of workload involved in meeting request
2. If the request is included in the Scrutiny Committee work programme what are the likely workload implications for you/your staff?	3. Request linked to an ongoing Scrutiny Committee item of work and can be picked up as part of that work
3. Can the request be included in an ongoing Scrutiny Committee item of work and picked up as part of that?	4. Subject to another Council process for enquiry or examination (such as Planning Committee or Licensing Committee)
4. Is there another Council process for enquiry or examination about the matter currently underway?	5. About an individual or entity that has a right of appeal
5. Has the individual or entity some other right of appeal?	6. Some other substantial reason
6. Is there any substantial reason (other than the above) why you feel it should not be included on the work programme?	

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Signed **Position** **Date**

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**DARLINGTON BOROUGH COUNCIL
FORWARD PLAN**

**FORWARD PLAN
FOR THE PERIOD: 2 DECEMBER 2020 - 28 APRIL 2021**



Title	Decision Maker and Date
School Term Dates 2022/2023	Cabinet 8 Dec 2020
Mid-Year Prudential Indicators and Treasury Management 2020/21	Cabinet 8 Dec 2020
Tree & Woodland Strategy 2021-31	Cabinet 8 Dec 2020
Medium Term Financial Plan	Cabinet 8 Dec 2020
Complaints Made to Local Government Ombudsman	Cabinet 8 Dec 2020
Housing Revenue Account	Cabinet 8 Dec 2020
Darlington Town Fund	Cabinet 8 Dec 2020
Town Centre Car Parking	Cabinet 8 Dec 2020
Schedule of Transactions	Cabinet 8 Dec 2020
Central Park – Hybrid Business Innovation Centre and Landscaping Works	Cabinet 12 Jan 2021
Climate Change - Update	Cabinet 12 Jan 2021
Annual Audit Letter	Cabinet 12 Jan 2021
Greater Faverdale (Burtree Garden Village) - Design Code	Cabinet 12 Jan 2021
Tenancy Policy 2020-2025	Cabinet 12 Jan 2021
Public Space Protection Orders for Dog Control in Darlington	Cabinet 12 Jan 2021
Maintained Schools Capital Programme - Summer 2021	Cabinet 12 Jan 2021
Proposed Darlington Borough Council Compulsory Purchase Order - Darlington Station Improvements & Growth Zone	Cabinet 12 Jan 2021
Deed of Dedication - Springfield Park, Darlington	Cabinet 12 Jan 2021
Skerningham – Traffic Modelling	Cabinet 12 Jan 2021
Schools Admissions 2021/22	Cabinet 9 Feb 2021
Revenue Budget Monitoring - Quarter 3	Cabinet 9 Feb 2021
Project Position Statement and Capital Programme	Cabinet 9 Feb 2021

**DARLINGTON BOROUGH COUNCIL
FORWARD PLAN**

Monitoring - Quarter 3	
Calendar of Council and Committee Meetings 2021/22	Cabinet 9 Feb 2021
Treasury Management Strategy and Prudential Indicators	Council 18 Feb 2021 Cabinet 9 Feb 2021
Medium Term Financial Plan	Council 18 Feb 2021 Cabinet 9 Feb 2021
Housing Revenue Account	Council 18 Feb 2021 Cabinet 9 Feb 2021
Climate Change - Update	Cabinet 9 Mar 2021
Special Educational Needs and Disabilities (SEND) Capital Projects	Cabinet 13 Apr 2021
Regulatory Investigatory Powers Act (RIPA)	Cabinet 13 Apr 2021
Annual Procurement Plan 2021/22	Cabinet 13 Apr 2021